



Cornwall Responsible Landlord Scheme

A Guide for Landlords

Benefits of the scheme?

- Recognises you as a professional Landlord
- The first time a Rental Standard outlining what privately rented accommodation should offer has been created for Cornwall.
- Celebrates quality, safe and compliant private rented property.
- Helps to raise the standard of poor private rented property.
- Cornwall Council and Landlord Associations are working together to provide this online resource.
- Improved access to training and education.
- Scheme members will receive details of any funding opportunities and will be provided with information on new incentives, government schemes and other financial assistance.
- Scheme members are able to distance themselves from rogue landlords/agents.

What does it cost?

Free Membership

Need more help?

For more information, advice and details on how to join the scheme please contact:

Telephone: 01209 615629

Email: rlsc@cornwall.gov.uk

This scheme is being administered on behalf of the partnership by Private Sector Housing, Housing Service, Cornwall Council.

If you want help or advice on how to produce information in alternative formats or interpreter services please phone **01872 322594** or email **equality@cornwall.gov.uk**.

If you would like this information in another format please contact:

Cornwall Council
County Hall
Treyew Road
Truro TR1 3AY

Telephone: **0300 1234 100**

Email: **enquiries@cornwall.gov.uk**

www.cornwall.gov.uk



What is the Cornwall Responsible Landlord Scheme?

A partnership scheme developed to support private landlords and lettings agents. This voluntary registration scheme is aimed at helping to promote high standards when letting or managing accommodation.

Why does the scheme exist?

Cornwall has a high percentage of poor quality private rented homes so this scheme has been devised to work in partnership with landlords and lettings agents to help ensure privately rented homes in Cornwall meet minimum requirements on a voluntary basis.

Raising standards

The scheme introduces a rental standard for the private rented sector. The 'Cornwall Rental Standard' generally reflects the minimum threshold the Council will accept to demonstrate legal compliance. Landlords who fall well short of the standard or choose to ignore it altogether will be more likely subject to enforcement action.

Does the letting agent or landlord sign up?

Both lettings agents and landlords are encouraged to sign up to the scheme.

Are there other incentives?

- Scheme members are able to distance themselves from rogue landlords or agents.
- Celebrates quality, safe and compliant private rented property.
- Helps to raise the standard of poor private rented property.
- Cornwall Council and Landlord Associations are working together to provide this online resource.
- Improved access to training and education.
- Landlords, tenants and community members can enjoy the benefit of good dwelling conditions and competent management.
- Scheme members will receive details of any funding opportunities and will be provided with information on incentives, government grant schemes and other financial assistance.
- Encourage take up of good tenants, while reduces tenant turnover and evictions.
- Disputes with tenants can be reduced and any problems that do occur can be promptly resolved.

Can I use the logo to promote my property?

Yes.

Does the scheme provide assurance of quality?

No. The scheme and its logo is not a quality assurance that a property has met the minimum standards.

What happens if properties that I let do not comply?

When you join the scheme you either confirm that the rental standard is met or commit that the accommodation will meet the standard within a reasonable timescale.

Landlords and agents who are found not to comply with the rental standard or code of conduct may be removed from the scheme.

Getting it wrong – The costs?

Reviewing your property against the Cornwall Rental Standard could save you time and money.

By removing hazards from your property you reduce the risk of harm being caused but also you are less likely to face formal action being taken by the local authority or injury claims from tenants.