

# Privacy Notice



## Cornwall Council Resilience & Emergency Management Contacts Directory (Pink Pages)

### The categories of the information that we collect, process, hold and share include:

Names, addresses, telephone numbers, email address and Authority, agency or organisation identified or appointed as the appropriate point of contact in the event of an emergency.

### Why we collect and use this information

Section 2 of the Civil Contingencies Act 2004 requires the Local Authority (Cornwall Council) to maintain plans for the purpose of ensuring that if an emergency occurs or is likely to occur it is able to perform its functions so far as is necessary or desirable for the purpose of reducing, controlling or mitigating its effects.

In order to provide an appropriate and effective response to, and recovery from an emergency we need to be able to identify and make contact with appropriate individuals or organisations that may be able to assist with the response and management of the emergency.

We may also use the provided information in order to contact those individuals or organisations to co-operate in the appropriate planning for such emergencies, validate emergency plans or provide training opportunities.

The collection and use of personal data is done so as the processing is necessary for compliance with a legal obligation to which the controller is subject (Section 2 Civil Contingencies Act 2004 and Article 6(1)(c) of the GDPR).

### Storing this information

Information provided will be securely stored electronically and only used for the purpose of contacting the members in connection with the Faith Response Team management and mobilisation. The information will be stored by Cornwall Council on the secure ResilienceDirect system, with strictly limited access and will not be processed outside of the UK. Access to your information will only be made to authorised members of staff who are required to process it for the purposes outlined in this privacy notice.

The information will be kept for as long as an individual identified within the data set is an appropriate emergency contact. An annual audit will be carried out to ensure that the data is necessary and up to date.

## Who we share this information with and why

The information will not ordinarily be shared beyond team members of Cornwall Council's Resilience & Emergency Management Team. However during an emergency situation specific contact information may be shared with appropriate support staff for the purpose of making contact with the individual or agency in relation to the planning, response or recovery from the emergency.

## Requesting access to your personal data and your rights

Your personal information belongs to you and you have the right to:

- be informed of how we will process it
- request a copy of what we hold about you and in commonly used electronic format if you wish (if you provided this to us electronically for automated processing, we will return it in the same way)
- have it amended if it's incorrect or incomplete
- have it deleted (where we do not have a legal requirement to retain it)
- withdraw your consent if you no longer wish us to process it
- restrict how we process it
- object to us using it for marketing or research purposes
- object to us using it in relation to a legal task or in the exercise of an official authority
- request that a person reviews an automated decision where it has had an adverse effect on you

You are legally entitled to request access to any information about you that we hold, and a copy using the subject access request. Use the links below to find out more:

[Data Protection web page](#)

[Request to access, correct or delete information we hold about you](#)

If you need help in understanding this notice please contact the Resilience & Emergency Management team by emailing [emergencymanagement@cornwall.gov.uk](mailto:emergencymanagement@cornwall.gov.uk)

## Contact details of the Data Protection Officer

If you would like to discuss anything in this privacy notice, please contact:

Data Protection Officer

Address: Data Protection Team,  
Cornwall Council,  
County Hall, Truro, TR1 3AY

Telephone: 01872 326424

Email: [dataprotection@cornwall.gov.uk](mailto:dataprotection@cornwall.gov.uk)

## Further information

If you have concerns about the use of your personal data, the Information Commissioners Office is an independent body set up to uphold information rights in the

UK. They can be contacted through their website: [www.ico.org.uk](http://www.ico.org.uk) or their helpline on 0303 123 1113, or in writing to:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

For more information about your rights:

<https://ico.org.uk/for-organisations/guide-to-the-general-data-protection-regulation-gdpr/individual-rights/>

To complain to the Information Commissioner's Office:

<https://ico.org.uk/concerns/>

If you would like to know more about Resilient Cornwall, including Cornwall Fire & Rescue Service, the information we hold about you and how we handle that information and keep it safe:

[www.cornwall.gov.uk/fire](http://www.cornwall.gov.uk/fire)

To find out more about the data collection requirements placed on us by the Home Office (for example; regarding incidents and prevention work) go to

<https://www.gov.uk/government/collections/fire-statistics>