

Fuel Poverty Programmes – January 2021

1. **Warm Homes Fund (WHF - private finance). All first-time central heating – all qualifying residents, low income, in fuel poverty and with health conditions. Total completions by Dec 21, will be 1,539**

Round 1 – First Time Central Heating in 1119 homes (357 private and 762 social housing)					
Approval Date	Completion Date	Value	Nos helped	No to help	Issues/risks
Dec 17	March 21	£7.1m (revised down from original £8m)	938	181	<p>All households have a health condition, low income (below 30k) and in fuel poverty.</p> <p>Total delivery of 1119 homes, with 938 completed. All rural completed, with urban to complete.</p> <p>Private homes – 313 completed, with 44 to complete. On track for 31 March 21. Social landlords – 625 with 137 to complete. On track, with mains gas installed for up to 71 (44% on one estate in Redruth).</p> <p>Risk – failure to complete before Mar 21 by social landlords.</p> <p>Mitigation – Private tenure households all identified, and majority approved.</p> <p>WHF Audit of Round 1 commenced 17/8 to check on around 110 sample homes (approx. 10%). Audit ongoing as “proving” that social landlord tenants are eligible.</p> <p>Cannot commence Round 5, until Round 1 completed.</p>

Round 3 – Park Homes – Boiler swaps and new mains gas extension (50 private park homes)					
Approval Date	Completion Date	Value	Nos helped	No to help	Issues/risks
Jul 19	Mar 21	£110k	0	50	<p>Bid submitted on premise that all 50 homes did not have pre-existing central heating. They have a mix of electric, LPG, Oil and Solid Fuel</p> <p>Revised so all 50 residents have a health condition but will benefit from new mains gas, to replace old heating systems.</p> <p>Jan – Mar 21. Mains Gas to be installed in Jan 21, with heating to be installed in Feb-Mar 21.</p> <p>44 on one site (Valley View, St Columb).</p> <p>Other site at Sun Valley, Bodmin withdrawn as costs too expensive.</p> <p>Alternative site at Tremarle, Camborne, under review.</p>
Round 5 – All First Time Central Heating (370 homes).					
Approval Date	Completion Date	Value	Nos helped	No to help	Issues/risks
Feb 20	Dec 21	£2m	0	370	<p>All private tenure, split 200 mains gas (urban) and 170 heat pumps (rural). Unable to start until Round 1 completed. Already have 46 potential customers identified</p> <p>PH have mailed to several potential locations across Cornwall – for mains gas (Bodmin, Wade-bridge, Launceston, Callington, St Blazey, Tywardreath to supplement existing known need</p> <p>PH have used shielded customers – generated nearly 500 enquiries for Winter Wellbeing contact line/email (Community Energy Plus)</p>

3. Warm Home Discount Industry Initiative (SSE private). Received £241k (18/19 and 19/20 and helped 600 households in Cornwall and Isles of Scilly. Current bid submitted in July 20, for £130k for 200 households.

SY10 (2020/21) Warm Home Discount Industry Initiative				
Completion Date	Value	Nos helped	No to help	Issues/risks
Mar 21	£130k	0	200	<p>Delivery commence 1.10.20. 88 households already benefitted (Nov 20), with balance of 112 to be completed by 31 Mar 21 (or sooner)</p> <p>All 200 households have a health condition, low income (below 30k) and in fuel poverty.</p> <p>Focus is on minor repairs, heating upgrades, insulation, chimney sweeps, heating controls, safety measures, anything to keep warm, support hospital discharge/prevent healthcare admissions.</p> <p>110 households (from 200) will benefit from heating upgrades. 50 (30k) will be to support WHF Round 3 Park Homes programme)</p> <p>WHDii visit to Isles of Scilly (9-11 September) to highlight services available. IC/Community Energy Plus (CEP) working with Council of Isles of Scilly</p>

4. LA Flex installers – Heating and insulation upgrades (circa 30 installers)

LA Flex Installers – Insulation, Heating upgrades and First Time Central Heating (electric, heat pumps & LPG upgrades)				
Completion Date	Value	Nos helped	No to help	Issues/risks
Ongoing (commenced March 2020)	£300 fee per approval	530	Unlimited (running at 30 a month. Est 530 in Year 1)	<p>LA Flex installers, works on the basis of checking potential installers for energy efficiency works, to make full use of all ECO (Energy Company Obligation) funding and not currently eligible/supported under concession agreement with SSE.</p> <p>Examples so far include: New central heating – Electric, Heat Pumps, LPG Boiler/heating upgrades – Mains Gas, LPG, Electric</p>

				<p>Insulation – External, Internal, Solid Wall, Loft, Cavity Wall Windows and Doors</p> <p>Cold Calling – specifically banned, but installers (and their agents regularly try it on)</p> <p>Poor quality of promotion by LA Flex installers– hand signed paper copies, leading to regular emails to DPH, PH Desk, Customer Contact Centre</p> <p>Current ECO programme runs until March 2022.</p> <p>Balancing act between improving availability and differing levels of quality/sensitivity from installers.</p> <p>New leaflet designed and issued. Some complaints about quality of work. However, tend to be in Govt programme and not LA programme. Customer doesn't know this and complains to Cornwall Council</p> <p>Income raised is £300 which is distributed to support PH and IC admin and a fuel poverty match funding pot.</p>
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5. Green Homes Grant Round 1a (Carbon Neutral Cornwall and PH lead). 219 homes – Cornwall Housing, Council of Isles of Scilly, Cornwall Rural HA, Ocean & SSE.

Green Homes Grant (New Green Heating, Insulation, deliver by 31 March 2021)				
Completion Date	Value	Nos helped	No to help	Issues/risks
Mar 21	£1.485m	0	219	<p>£500m programme for LA's to bid (overall programme is £2bn Green Homes Grant)</p> <p>£200m available to LA's to bid for 20/21 and funding for 21/22 held back so important to bid</p> <p>Bid approved for 219 (191 Cornwall & 28 Isles of Scilly (insulate homes previously upgraded under Smart Island)</p>

				<p>All households have a health condition, low income (below 30k) and in fuel poverty.</p> <p>Bid will include PM and admin role to manage across Cornwall and Isles of Scilly, to add capacity. Advertised and interviews 17/18 December 2020.</p>
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Prepared by:

Name: Anthony Ball - Email: anthony.ball@cornwall.gov.uk

Job title: Advanced Public Health Practitioner

Public Health

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