



# Homes for Ukraine

## Practical Information for Hosts

Version 1.1



**PLEASE BE AWARE THAT THE  
INFORMATION CONTAINED IN THIS  
DOCUMENT MAY BE CONTINUALLY  
UPDATED AND NEW VERSIONS MAY  
BE ISSUED REGULARLY**

***For More information online visit:***

***[Support for Ukraine host families and sponsors - Cornwall Council](#)***

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**Thank you for your kindness and generosity in supporting people who have fled the war in Ukraine.**

### ***Eligibility and Checks***

Following checks made as part of the visa application process, Cornwall Council will also complete checks on the accommodation and living arrangements after the Ukrainian individual (or family) arrives. The local authority will also decide which type of Disclosure and Barring Service (DBS) checks are required in line with government guidance. Sponsors will not be charged for these checks

If your guests have children living with them, an Enhanced DBS check (including a check of the children's barred list) will be undertaken, for all those who are 16 or over in the sponsor household who are not related to the guest.

If the local authority decides, while undertaking other checks, that an adult guest requires additional support due to age, disability or illness, that an unrelated sponsor or adult aged 16 or over within the sponsor's household intends to provide, then the local authority may ask for an Enhanced DBS check (including a check of the adults' barred list) to be undertaken on any members of the sponsor's household who is to provide that support.

In all other circumstances, where sponsors are accommodating guests in their own home, all members of the household who are 16 or over will need to undergo a basic DBS check regardless of their relationship to the guests.

### ***Safeguarding***

Hosts are showing tremendous goodwill in offering space in their homes or property they own to refugees (guests). Sometimes, to support these families, social media is used to request resources from the public such as clothes, school uniform, toys etc. Unfortunately, sharing information about the whereabouts of refugees, and any of their personal details (such as names, which school they will be attending, their age and gender etc) may put them at risk from less well-meaning members of the community.

Hosts are advised to avoid using social media to make these requests, and instead contact the relevant school, family centre, youth project or contact the Cornwall Refugee Resource Network [Homes for Ukraine - Cornwall Refugee Resource Network \(crrn.org.uk\)](http://Homes for Ukraine - Cornwall Refugee Resource Network (crrn.org.uk))

Be aware that refugees are coming to you having suffered considerable trauma and will need time to start to feel settled. They may also feel indebted to their hosts and may be reluctant to say no to requests even when they don't want to do something.

Here's some more advice on using social media:

- Don't photograph or publicly identify anyone on social media as a refugee without their informed and explicit consent – and even then we would advise against this.
- Don't photograph or publicly identify any child (under 18 years) on social media without the informed and explicit consent of both them, and their parent or guardian.
- Don't ask any vulnerable adult or child (under 18 years) to publicly participate in any event without their informed and explicit consent, and the informed and explicit consent of their parent or guardian.

For further information about keeping refugee children and their families safe and protected, please take a look at the following links:

[Cornwall and the Isles of Scilly Safeguarding Children Partnership - On-Line Safety \(ciossafeguarding.org.uk\)](https://www.ciossafeguarding.org.uk)

[Keeping children safe online | NSPCC](https://www.nspcc.org.uk/keeping-children-safe-online/) or call the helpline on 0800 800 5000 – if you're worried about a child

#### Language and Translation

Language support – it might be that your guest can speak English or might need to learn. It can feel challenging when you support someone who you do not share a language with, but it is not impossible to manage. Make sure you have an interpreting app installed on your phone, such as google translate – the translation might not always be perfect, so be ready to try in other ways. [These apps are not recommended for medical translations – see details below for Language Line in these circumstances.](#)

### ***Cornwall Council process for Sponsors***

An initial check will be undertaken of Council information to screen for any known safeguarding concerns related either to the individual sponsor or the property. Any sponsors who are concerned about this process must contact [homesforukraine@cornwall.gov.uk](mailto:homesforukraine@cornwall.gov.uk)

A Safeguarding panel of Cornwall Council staff will meet to discuss any concerns raised through the initial checks, DBS process or through the Home checks.

Sponsors will be contacted by Cornwall Council if further information is required or a sponsorship has been deemed by the professional panel as unadvisable.

Basic DBS List	Enhanced DBS List
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## ***Payments***

You will want to be certain that you are in a secure position to offer a stable home to someone who needs it. You have the option to receive a monthly payment of £350 for up to 12 months, paid in arrears, for as long as you are hosting your guests and that the accommodation provided is of a suitable standard. You will be eligible for the first monthly payment once Cornwall Council has visited to check the standard of the accommodation.

There can only be one payment per residential address and this will be administered through Cornwall Council.

For sponsors who receive welfare payments, the government is ensuring 'thank you' payments do not affect your benefit entitlement. 'Thank you' payments will not affect any council tax discounts for single occupancy. They will be tax free.

If your guest/s move out of your home/accommodation for any reason, you must inform your local council at the earliest opportunity as you will need to let them know that you are no longer eligible for the monthly payments.

## ***Useful things for Hosts to Consider***

As a sponsor, you're here to support and help your guests to adapt to life in the UK. The first thing to do will be to make sure they're comfortable in their accommodation and setup with the basics. They should have enough food and essential supplies like toiletries and it's worth checking that they've got access to a mobile phone and the internet so they can stay in touch with family and friends.

When preparing the property or room you are offering, consider the following: If you are offering a spare room in your home to someone you sponsor, make sure that it's clean and any personal items you need access to are removed. Ensure the person staying in that room feels and knows that it belongs to them, and that you will respect their privacy.

Ensure there's plenty of storage available if needed, if this is not in the same room, make sure the person you sponsor can have unrestricted access to this. Imagine if you had brought everything you own with you, and how important those items would be to you.

Provide bed linen, towels and other items they may need. Provide spare keys in order for the people you sponsor to come and go as they please. Ensure you provide your full address so that they can find their way back should they get lost; help to install google maps on a phone if needed.

Make sure they have space to store their own food in fridges and cupboards.

Provide a welcome pack of items that will belong to the person/people you sponsor. This could include toiletries (don't forget towels or tampons for women), nappies for babies, crockery, culturally appropriate food or toys for children.

If your guest is bringing a pet, make sure they have the things they need.  
If your home is non-smoking, and your guest is a smoker, be clear with your guest where they can and cannot smoke.  
You may decide between sponsor and guest that you will cook and eat together; or you may not. Be open and clear with one another about what you would like.

Everyone will have 'house rules' – discuss with those who already share your home in advance what these are, and ensure your guest knows these too. Living with someone is hard, be prepared to be clear, and to compromise.

- Introduction to the sponsors and contact details, including photographs
- UK SIM cards
- Living space
- Information relating to the property (e.g. turning on heating, how to secure the property, days the rubbish or recycling is collected, who to contact in an emergency relating to the property).
- House rules - if space is being shared. Refugees at Home has published some useful guidance at <https://www.refugeesathome.org/looking-after-host-guest/>

### **Introduction to your local area and City/County**

- A map of the local area, with key places such as school, GP etc marked on.
- Bus/train timetables for your local area
- Useful contacts e.g. GP, Jobcentre, Citizens Advice Bureau
- UK money - which coins and notes are which
- NSPCC [positive parenting guide](#) – [English](#) and [Arabic](#) versions
- NSPCC [home or out alone guide](#) - this is to help families plan about how much freedom their children can have

### ***Department for Works and Pensions information:***

#### **Universal Credit application**

If your guests are old enough to work, they will be able to apply to receive Universal Credit and will be able to apply for advance payments, where eligible. Guests who are of pensionable age will have access to Pension Credit and Housing Benefit, provided they meet eligibility criteria.

Guests are eligible for an interim payment of £200 per guest for subsistence costs. This will be administered by the local council where the sponsor accommodation is located. The £200 payment does not need to be repaid by the guest. Local councils will also have discretion to top-up or further support guests with interim or additional payments.

The individual will need to create an account online, to do this they will need an email address and bank account details and whatever ID they have available. There is a helpline to make a claim if online application is not appropriate. Freephone 0800 328 5644 The legislation has been changed for those claiming; they will not have to undertake a Habitual Residence Test cutting entitlement down from 3 months to day one. A 'vulnerable customer' lead is available at each job centre office with access to translation services and the ability to support make online applications. There is a dedicated team keeping a track on all claims to ensure these claims are up and running as soon as possible and people have access to funds as quickly as possible.

### **Child Benefit Application**

An application for child benefit can be found here: [Claim Child Benefit for one or more children - GOV.UK \(www.gov.uk\)](https://www.gov.uk/claim-child-benefit) The Job Centre can print this form for your guests and can also copy any original documentation (such as birth certificates) to send off with the application so that originals can be kept. The form needs red ink writing across the top – **FAST TRACK UKRAINE SCHEME**

### **Bank Account Applications**

To open a bank account in the UK, you usually need to show proof of ID such as passport, biometric residency permit, driver's licence or recognised identity card. You also need proof of permanent address. The Government has worked with major banks to find a solution to enable refugees to open accounts without the usual permanent address requirement. A number of UK banks already have a system for opening accounts where you do not have a permanent UK address

### **National Insurance Numbers**

<https://www.gov.uk/apply-national-insurance-number> if the individual presents for support at the Job Centre and doesn't have a National Insurance Number then front of house support staff will be able to apply for the individual as part of their claim to Universal Credit

### **Employment Support and Advice**

DWP have had offers from both local and national sponsors with offer of employment for people coming over from the Ukraine. Once their claim is up and running, they will be allocated a dedicated Work Coach who will complete a Claimant Commitment appointment this is a 50 min apt that will explore the persons employment options and suitability. This appointment will help identify a barrier such as language and or disabilities. A translation service can be used but it would be helpful for the person to attend the initial appointment with a person who can translate for them if possible.

<https://www.cornwall.gov.uk/people-and-communities/support-for-ukraine-host-families-and-sponsors/money-benefits-and-employment/>

### ***Devon and Cornwall Police***

<https://safercornwall.co.uk/>

Devon and Cornwall Police has very clear advice and guidance regarding hate crime and if you are experiencing any hostility or prejudice toward you or your guests it is really important to report it so that the police can take action. If you or someone else is in danger, injured or offenders are nearby, ring 999. In a non-emergency please call 101. You can also text 67101 or email: [101@dc.police.uk](mailto:101@dc.police.uk) If you are deaf, hard of hearing or have any speech impairment, in an emergency dial Minicom/Textphone 18001. If it's not an emergency, dial 18001 101. For more ways to report hate crime go to [www.devon-cornwall.police.uk/hate](http://www.devon-cornwall.police.uk/hate) crime or [www.stophateuk.org](http://www.stophateuk.org) . You can find more information about it here <https://www.devon-cornwall.police.uk/advice/threat-assault-abuse/hate-crime/what-is-hate-crime/>

## **Education**

All children and young people arriving in England from Ukraine via the family route or the sponsorship route have the right to access education and childcare (for children below compulsory school age) whilst in the UK. The best place for all school-age children to be educated is in schools, and attending school is vital to help newly arrived children integrate as quickly as possible into the communities in which they are living.

Local authorities should support parents in choosing schools, which includes providing information on where schools have vacancies and how to apply. In England most children start school full-time in the September after their fourth birthday. This means they'll turn 5 during their first school year. For example, if your child's fourth birthday is between 1 September 2021 and 31 August 2022 they will usually start school in September 2022. This applies to families arriving from Ukraine too.

School places must be applied for through Cornwall Council in the usual way.

Parents/carers or hosts can apply for places through the Parent Portal by following the link to the Changing Schools In-year page. Please indicate on the application form the nature of the arrival (e.g. arriving through Homes for Ukraine or arriving to be with family/friends) and any other relevant information including education support needs.

[Changing school or joining a school during the school year \('in year'\) - Cornwall Council](#)

If the child is currently in Year 6, please remember to also submit an application for a secondary school place in September 2022.

If any help is needed with the application process please contact the School Admissions Team: [schooladmissions@cornwall.gov.uk](mailto:schooladmissions@cornwall.gov.uk) or call 0300 1234101.

For information on childcare and pre-school admissions please go to the [Family Information Service web pages](#): or call 0800587 8191 or 01872 323535

For post-16 education information please go to the [CSW group website](#) or call 0800 9755 111

## **Adult Education**

English for Speakers of Other Languages (ESOL) courses. The course will help improve English reading, writing, speaking and listening skills. These range from complete beginner to Level 2 (High Intermediate). Get in touch via email on [adulthoodeducation.feedback@cornwall.gov.uk](mailto:adulthoodeducation.feedback@cornwall.gov.uk) or call on 0300 1231 117 to chat about the options and any available help.

## **Health**

The government published an amendment to the [NHS Regulations \(Charges for Overseas Visitors\)](#) exempting Ukrainians lawfully resident in the UK from NHS charges. This means access to primary and secondary healthcare is free.

Automated online translating systems or services such as Google Translate should be avoided in healthcare settings as there is no assurance of the quality of the translations.

It is the responsibility of NHS service providers to ensure interpreting and translation services are made available to their patients free at the point of delivery. Healthcare professionals should check with their employer about their service's interpreter booking processes.

NHS inform helpline - If you're guests are well, but have a question about their health or local NHS services, phone the helpline on 0800 22 44 88. If communication in English is difficult they can still use the service via 'Language Line', who support callers who can't or prefer not to speak English. Language Line is free to use.

To use Language Line:

Phone 0800 22 44 88

Tell the call handler that you need an interpreter

Tell the call handler the preferred language

Once you're connected to an interpreter, you'll have a three-way conversation with the call handler to get the advice you need.

Once registered with a GP surgery, patients may be asked to attend for a health check. This will be to support the individual in managing their own health, to take a history of the health needs of the patient, check vaccinations, explain what routine support is available and how to make contact with the patient's GP surgery, order prescriptions etc. This will be an unusual experience for the refugee so support in explaining that this interaction is free for them and part of their care from the host is very helpful.

Adult refugees are not automatically exempt from prescription charges although they may qualify if they are in receipt of certain benefits or qualify in other ways [Who can get free prescriptions - NHS \(www.nhs.uk\)](#)

## **How to register your guest with a GP surgery**

Some GP surgeries offer more services than others. You can look up GP surgeries to see what they offer and how they compare.

[Find a GP](#)

In the main, you can only register at a GP surgery if you are in the catchment area for that surgery – you can check this on the individual surgery’s own website.

Because of coronavirus (COVID-19), try to avoid going into a GP surgery to register. You can:

- check the GP surgery website to see if you can register online call or email the GP surgery and ask to be registered as a patient
- [download a GMS1 registration form on GOV.UK](#) as it is likely that your guest will be asked to complete one.

You do not need proof of ID to register with a GP, but it might help if your guest has one or more of the following:

passport

birth certificate

HC2 certificate

rough sleepers' identity badge

hostel or accommodation registration or mail forwarding letter

Once registered, patients will be allocated an NHS number automatically, this will be managed through their surgery but may take a few weeks to come through.

## Health visiting and school nursing

We lead the [healthy child programme](#) for all families in Cornwall and the Isles of Scilly. Providing health and development reviews, health promotion, health protection and health improvement for children. We provide support for your unique needs.

**Health Visiting** services are available for families with preschool age children . Routine contacts are offered following on after the midwife up to the age of 2 years and some families have support up until school . These contacts are important to support families with their health needs and their children’s health and development. This includes emotional health as well as physical development.

For those children aged under 2 years once the children are registered with a GP then the Health Visiting services will be notified and will offer a contact either at home, in a clinic, Family Hub and sometimes virtually online . Health Visitors have lots of knowledge on what is available locally and have baby clinics and appointments available in the Family Hubs.

For children over 2 years, families can make a self-request to the Early Help Hub and ask for a Health Visitor. Please go to [www.cornwall.gov.uk/earlyhelphub](http://www.cornwall.gov.uk/earlyhelphub) and complete a parent portal request.

**School Nurses** are available to families with school age children. Each secondary school and its cluster of Primary Schools has access to a named School Nurse . School Nurse Teams can provide health advice for physical and emotional wellbeing and can contact by telephone, virtually online, in clinic, school, home or Family Hub. Many of the Secondary Schools have School Nurse drop in clinics. To request to see a School Nurse please contact the Early Help Hub on 01872 322277 or email [earlyhelphub@cornwall.gov.uk](mailto:earlyhelphub@cornwall.gov.uk) There is also an advice line [hvsnadvice@cornwall.gov.uk](mailto:hvsnadvice@cornwall.gov.uk)

You can contact us by calling the [Health Visitor](#) and [School Nurse](#) Advice Line on 01872 322779 or email [hvsnadvice@cornwall.gov.uk](mailto:hvsnadvice@cornwall.gov.uk).

## Seeking treatment

If your guest needs to access GP services prior to registration and their condition does not give time to do this in advance, they can call the local surgery and ask for an appointment as a temporary resident and/or agree to register before they see/speak to the clinician.

Out of normal surgery hours, they should call 111 and they will be directed accordingly.

For any life threatening injury or illness they should call 999.

Please advise them not to present at accident and emergency for anything routine or which could easily wait until the surgery is next open.

## COVID 19 Vaccinations

Individuals who do not have an NHS number or are not registered with a GP are still entitled to free COVID-19 vaccinations.

While [registration with a GP is encouraged to access the vaccine](#), individuals can access walk-in vaccinations or request to book COVID-19 vaccination appointments as an unregistered patient through a local GP practice or [COVID-19 vaccine information - NHS Kernow CCG - NHS Kernow CCG](#)

## Finding a pharmacy

[Find a pharmacy - NHS \(www.nhs.uk\)](#)

Many pharmacies can help with minor illness such as colds, minor sore throats, sprains, warts, verrucas, athlete's foot, nappy rash and no appointment is needed.

## Dental Treatment

There is no need to register with a dentist in the same way as with a GP, simply find a dental surgery that's convenient for your guest and phone them to see if there are any appointments available.

You can search for an [NHS dentist near you](#) on this site.

If after contacting several dental surgeries you still cannot find a dentist accepting NHS patients, call NHS England's Customer Contact Centre on 0300 311 2233.

## Dental Charges

Dentistry is one of the few NHS services where you have to [pay a contribution towards the cost of your care](#).

***EMERGENCY dental Care in Cornwall*** If your guests are not registered with a dentist, call dental helpline on 0333 405 0290 or email: [westcountrydental.care@nhs.net](mailto:westcountrydental.care@nhs.net). If there is an emergency out of hours please call NHS 111

**Maternity Support** If one of your guests is pregnant, please ask them to contact the midwives so that support can be arranged to care for and support them during their pregnancy.

They can email the Maternity IT Team at [rcht.maternityit@nhs.net](mailto:rcht.maternityit@nhs.net) or, call the Maternity IT Team on 07557 172389. If your guest does not speak any English, we would appreciate it if you could contact us, and we will arrange an appointment with an interpreter present. Please let your guests know that they can bring 1 person with them to these appointments. Our maternity care may be different to the care your guests may be used to receiving, so please encourage them to ask questions if they are unsure of anything.

## EMERGENCY Midwives

In the event of a maternity emergency please call 01872 258 000 **please do not use this number to organise appointments or to ask a question that is non urgent.**

## Mental Health Support

If you are worried about your own or someone else's mental health call the Cornwall and Isles of Scilly 24/7 NHS mental health response line on **0800 038 5300**. It's free to access by anyone, any age, any time, day or night.

There are many ways you can keep your mental health fit and well, just as you would your physical health. Having a healthy mind, and recognising what to do if you start to have a wobble, can help you to avoid getting into a crisis. Our mental health is just as important as our physical health. Sometimes it's good and sometimes it's bad. We've got help and advice however you're feeling.

Here is a quick reference guide of support available:

Mental Health Z Card

### Create a mental health safety plan:

A Mental Health Safety Plan is a preventative tool designed to help support those who struggle with mental wellbeing. It may be difficult to think clearly when you feel really low or incredibly overwhelmed. It may be difficult to ignore these feelings. Safety plans are best created **when not in crisis**.

By having a safety plan, you're making sure that there are strategies you can use to keep yourself safe. These can help you feel more in control when everything feels out of control. Think of your safety plan as your 'mental health first-aid kit'. It includes different things that will help you through a crisis.

[Mental health safety plans - Cornwall Council](#)

### Mental Health support for parent and young people:

**Multi Agency Referral Unit (MARU)** For immediate concerns, or if you are worried about a child or young person's safety

Tel: 0300 123 1116

**Samaritans** Tel: Call free on 116 123 or Email: [jo@samaritans.org](mailto:jo@samaritans.org) for a reply within 24 hours

**Shout** Confidential, 24/7, free (from all major UK mobile networks) text messaging support service for anyone who is struggling to cope Text: shout to 85258

**Young Minds Parents Helpline** Advice, emotional support and signposting about a child or young person up to the age of 25

Tel: Call free on 0808 802 5544

**Mind Your Way** Helps 11-25 year olds look after their own mental health and wellbeing through counselling and mentoring, both online and face to face

Tel: 01872 222447

**ChildLine** Free counselling for children and young people up to the age of 19

Tel: 0800 1111

**Papyrus HOPELINEUK** For confidential support and practical advice if you are having thoughts of suicide or are concerned for a young person who might be get in touch call 0800 068 4141, text Text: 07860039967 or email

Email: [pat@papyrus-uk.org](mailto:pat@papyrus-uk.org)

Public Health Agency's guide on 5 steps to wellbeing – [available in various languages](#) ( in several languages but not Ukrainian currently)

### ***Things to do and places to visit***

We hope that the following websites will inspire you to visit a beach, museum, park or spend an evening at the theatre, enjoy a festival or explore somewhere new.

**Beaches:** <https://www.cornwall.gov.uk/parks-leisure-and-culture/beaches-in-cornwall/>

**Leisure centres and Gyms:** <https://www.better.org.uk/leisure-centre/cornwall>

**Museums:** <https://www.cornwall.gov.uk/libraries-museums-and-archives/museums/>

**Libraries:** <https://prism.librarymanagementcloud.co.uk/cornwall/>

Libraries are buying Ukrainian books from the limited selection available.

Ukrainian language children's picture books

Borrowbox – an app with free eBooks with added Ukrainian junior stock  
<https://www.cornwall.gov.uk/libraries-museums-and-archives/libraries/your-online-library/borrowbox-ebooks-and-eaudiobooks/#what>

PressReader – access and read newspapers and magazines from around the world via this app, free with library membership.

<https://www.cornwall.gov.uk/libraries-museums-and-archives/libraries/your-online-library/read-newspapers-and-magazines-online/#pressreader>

Odilo launched a free app for both Android and iOS. Available across Europe, the app includes 3000 e-books and audiobooks in a variety of genres, including 1,700 Ukrainian titles and 500 in English. There is material for both children and adults offering the support, pleasure or comfort of reading, learning and listening in these difficult and uncertain times. Links to the app:

Android: <https://play.google.com/store/apps/details?id=es.odilo.ukraine>

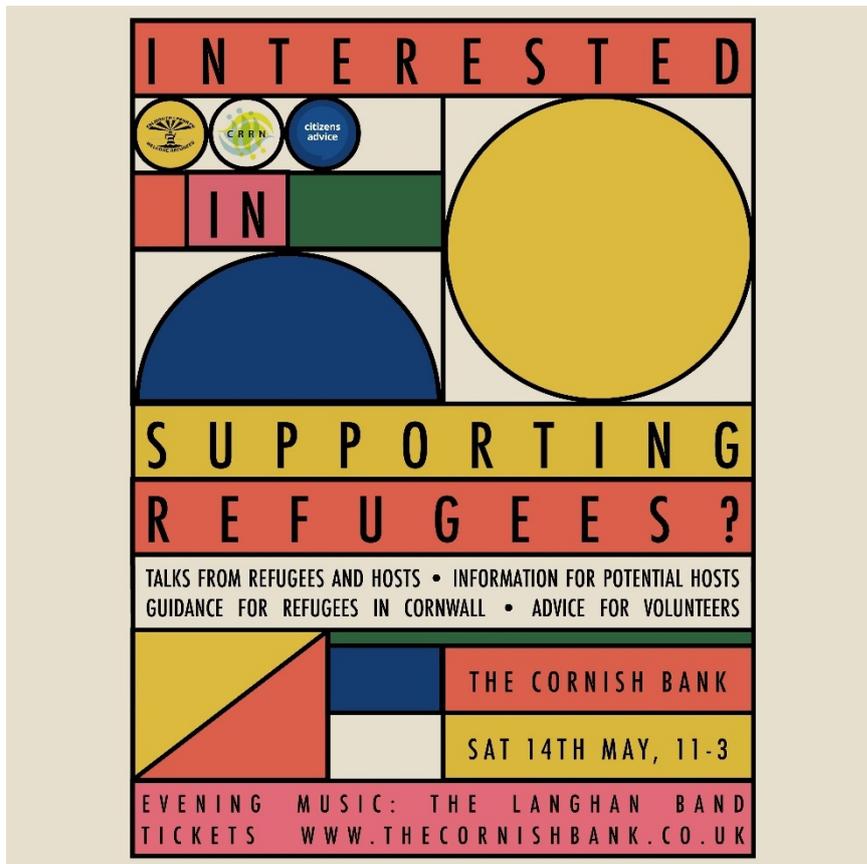
iOS: <https://apps.apple.com/us/app/ukraine-unlimited-learning/id1615037168>

The Education Library Service is also expecting a delivery of children's books which can be lent to schools who get in contact – [els@cornwall.gov.uk](mailto:els@cornwall.gov.uk).

## Interactive Map

<https://map.cornwall.gov.uk/website/ccmap/?zoomlevel=1&xcoord=162690&ycoord=64380&wsName=ccmap&layerName=>

## Organisations and support groups



[Home - Volunteer Cornwall](#)

Or Call 01872 265305

## **Information and Useful Websites:**

[https://resetuk.org/assets/Homes-for-Ukraine--Sponsor-Toolkit\\_v1\\_FINAL-1648486743.pdf](https://resetuk.org/assets/Homes-for-Ukraine--Sponsor-Toolkit_v1_FINAL-1648486743.pdf)

Homes for Ukraine Sponsor Toolkit

<https://resetuk.org/news-and-campaigns/news/homes-for-ukraine-sponsor-toolkit>

<https://www.gov.uk/guidance/homes-for-ukraine-scheme-frequently-asked-questions>

**Questions and answers on how the Homes for Ukraine scheme will work.**

<https://homesforukraine.campaign.gov.uk/>

If you want to offer a home to people fleeing Ukraine, you can become a 'sponsor' as part of the Homes for Ukraine scheme

[How-to-welcome-new-refugees.pdf \(refugee-action.org.uk\)](#)

What sort of help might a recently arrived refugee need?

[Homes for Ukraine - Cornwall Refugee Resource Network \(crn.org.uk\)](#)

If you are interested in hosting, but you haven't done so already, you can follow these steps to get started.

[Cornwall and the Isles of Scilly Safeguarding Children Partnership - On-Line Safety \(ciossafeguarding.org.uk\)](#)

Cornwall Council Safeguarding of Children

[Keeping children safe online | NSPCC](#)

NSPCC Keeping Children Safe

<https://www.gov.uk/government/publications/welcome-a-guide-for-ukrainians-arriving-in-the-uk>

This is a guide for Ukrainians arriving in the UK. It also includes specific information for those arriving in the Homes for Ukraine scheme.

[https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\\_data/file/1066799/Ukraine\\_Welcome\\_Pack\\_and\\_Beneficiary\\_Guidance\\_-\\_UK.pdf](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/1066799/Ukraine_Welcome_Pack_and_Beneficiary_Guidance_-_UK.pdf)

Guidance in Ukrainian

[crn4cornwallrefugees@gmail.com](mailto:crn4cornwallrefugees@gmail.com) or call 01872 495121

Cornwall Refugee Resource Network gives guidance and support for sponsors

[Ukraine: VCSEP Partner Resources — Emergencies Partnership](#)

[Help for Ukrainian nationals in the UK \(redcross.org.uk\)](https://www.redcross.org.uk) or call 0808 196 3651

The British Red Cross supports people from Ukraine who are in the UK. They provide lots of information and resources. They can help you find out about services and support that might be available.

[www.barnardos.org.uk/what-we-do/helping-families/ukrainian-helpline](https://www.barnardos.org.uk/what-we-do/helping-families/ukrainian-helpline)

Barnardo's Ukrainian Support provide free counselling and practical support for families – call 0800 148 8586

### **Health websites:**

[https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\\_data/file/1017019/GMS1-family-doctor-services-registration-form.pdf](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/1017019/GMS1-family-doctor-services-registration-form.pdf)

Family GP registration form – GMS1

[Registering with a GP surgery outside the area you live](#)

[GP appointments and bookings](#)

[Using an online form to contact your GP surgery](#)

[Video consultations](#)

[What to ask your doctor](#)

[Using online services](#)

[Online health and prescription services](#)

[NHS entitlements: migrant health guide - GOV.UK \(www.gov.uk\)](#)

NHS entitlement: Migrant Health Guide

COVID 19 Vaccination

[Mental Health Crisis Cornwall | Cornwall Partnership NHS Foundation Trust \(cornwallft.nhs.uk\)](https://www.cornwallft.nhs.uk)

[Resources - Cornwall Council](#)

Resource list

[Mental health support for parents and young people - Cornwall Council](#)

[Healthprom | Home](#)

Support for vulnerable children, women and families

### **Education Websites:**

[How do families arriving from Ukraine apply for a school place and childcare? / Як родинам, що приїжджають з України, подавати заяви на отримання](#)

[місць у школі та допомоги з оплати послуг з догляду за дитиною? - The Education Hub \(blog.gov.uk\)](#)

[Contact - CSW Group Ltd.](#)

For post 16 education information

[Contact Us | Care and Support in Cornwall](#)

Family Information Service – for childcare and preschool admissions

<https://www.cornwall.gov.uk/schools-and-education/schools-and-colleges/school-admissions/>

For school age admissions

<https://www.cornwall.gov.uk/schools-and-education/schools-and-colleges/school-meals/>

School Meals

<https://www.cornwall.gov.uk/schools-and-education/schools-and-colleges/school-and-post-16-transport/>

School Transport

### ***Things to do and places to visit websites:***

**Beaches:** <https://www.cornwall.gov.uk/parks-leisure-and-culture/beaches-in-cornwall/>

**Leisure centres and Gyms:** <https://www.better.org.uk/leisure-centre/cornwall>

**Museums:** <https://www.cornwall.gov.uk/libraries-museums-and-archives/museums/>

**Libraries:** <https://prism.librarymanagementcloud.co.uk/cornwall/>

### **Interactive Map**

<https://map.cornwall.gov.uk/website/ccmap/?zoomlevel=1&xcoord=162690&ycoord=64380&wsName=ccmap&layerName=>

## ***Forms***

Property Check RFI