



**Reference Number:** FOI-101004900438

**Response provided under:** Freedom of Information Act 2000

**Request and Response:**

**Please can I kindly request the following information under freedom of information act.**

- 1. Does the Fire and rescue service outsource and use 3<sup>rd</sup> party suppliers under any of the following 3 categories?**
  - IT Hardware/Software.**
  - IT Support.**
  - IT Services and communication.**

Cornwall Fire and Rescue Service does procure some of its key operational hardware and systems through formal market tendering. This includes support and maintenance services. The IT network infrastructure and client-side hardware is provided internally by Cornwall Council.

- 2. If so who are the suppliers/resellers used and what has the spend been with them in the last 6 months?**

Current contracted suppliers include:

- Airwave – Home Office Approved Mobile Data Terminals
- Capita – Mobilising, Telephony and Availability Management System
- PDR Pro – Training and Competency Management System
- Airbus – SafeCommand Operating Software
- Civica – Community Fire Risk Management System (CFRMIS)
- Civica – Fleet Management System
- BT PSTN Analogue Bearer from Fire Control HQ to all stations

The costs associated with these are based on a lifecycle contract value and only have annual revenue support and maintenance costs usually payable with the first 6 months of the financial year.



**3. Who are the contacts/procurement in the Fire and rescue service to speak with in order to get added as an IT supplier to the Fire and rescue service?**

The Cornwall Council Commercial Services and Contracts Team manage and coordinate contracts centrally on behalf of Cornwall Fire and Rescue Service.

**4. Who are the IT managers in the Fire and rescue service in place and there contact details?**

The key contact for Cornwall Fire and Rescue Service is Alan Pengelly, Business Systems and Assurance Manager.

Email: [alan.pengelly@cornwall.gov.uk](mailto:alan.pengelly@cornwall.gov.uk)

Phone: 01872 324642

**Information provided by:** Cornwall Fire, Rescue and Community Safety Service

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