

COVID-19 KEY SUPPORT LINKS

Information Classification: PUBLIC

These key links to support for **people that need help with staying healthy and independent during the pandemic** have been pulled together by Cornwall Council's Adult Social Care Commissioning Team. These key support links can be **accessed by anyone** and can help to connect people to wider public sector and voluntary and community sector support. The Voluntary Sector Emergency Response Alliance (VERA) is coordinating the wider voluntary sector approach to Covid-19 in Cornwall.

General information on Covid-19 (Coronavirus) can be found at www.cornwall.gov.uk/coronavirus

Covid-19 Key links to support for all members of the public

HELP WITH PRACTICAL TASKS AND WELLBEING

Anyone impacted by Covid-19 not coping and looking for help (or offering help) in their local area can contact Volunteer Cornwall. Practical support from volunteers with shopping, collecting prescriptions, access to food, transport, emotional support or other help needed as a result of Covid-19 for people in the community and on discharge from hospital.

Phone: 01872 266988

Email: requestforhelp@volunteercornwall.org.uk

HELP WITH HOUSING AND HOMELESSNESS

Anyone homeless or threatened with homelessness can contact Cornwall Housing

Go online: www.cornwallhousing.org.uk

Phone: 0300 1234 161 and ask for the Prevention & Engagement team.

Anyone concerned about someone rough sleeping can report through Streetlink. **Go online: www.streetlink.org.uk or phone 0300 500 0914**

HELP WITH MONEY AND OTHER ADVICE

Anyone looking for advice on money, employment, legal and other issues can contact Citizens Advice Cornwall

Phone: 03444 111 444; or text: ADVICE or DEBT to 78866

Go online: www.citizensadvice.org.uk

HELP WITH FOOD

Anyone looking for advice on food, including how to get food deliveries, how to pay, support for anyone shielding, free school meals, and nutrition.

Go online: www.cornwall.gov.uk/helpwithfood

Anyone seeking support from volunteer shoppers can call Volunteer Cornwall as above. If you are a vulnerable person and have explored these options but are unable to obtain a delivery, please phone **0300 1231 118** or email covid19@cornwall.gov.uk