



Reference Number: FOI-101004623300

Response provided under: Freedom of Information Act 2000

Request and Response:

Requesting information of reported incidents from 2014 to present of individuals in care homes:

- 1. Being given food or drinks that are not vegetarian or vegan when that individual is stated as vegetarian or vegan in the care plan.**

Incidents are reported to us through Provider Performance Monitoring Forms. A review of these forms over the time period shows that there have been no reported incidents of this type.

- 2. Being given food or drinks that do not align with their religious or philosophical beliefs (i.e. not fed halal or kosher when it is noted in their care plan).**

No reported incidents of this type.

Please note that we are only aware of incidents that are reported to us.

- 3. How many complaints regarding food or drinks have been made across your local authority's care homes?**

None

- 4. Please give details of each complaint made?**

Not applicable.

- 5. How was this complaint handled by the care home?**

Not applicable.

6. Give information on plans made by the care home to ensure these incidents do not happen in the future.

Not applicable.

7. What measures are put in place to ensure ethical, religious or philosophical beliefs are being adhered to for residents in care facilities?

Through the support planning process beliefs would be documented and when brokerage are sourcing placements this information would be made available to prospective settings.

In the new Interim Care Homes Contract there are clauses in the Service Specification around 'meeting diverse needs' (5.1) and 'safeguarding practice' (7.1 (i)). There is also a requirement for care home staff to undertake Equality and Diversity training. The full document can be found at

<https://www.cornwall.gov.uk/health-and-social-care/adult-commissioning-and-transformation/care-home-services/>

Information provided by: Adult Social Care

Date of response: 9 October 2019