

Reference Number: FOI-101004506486

Response provided under: Freedom of Information Act 2000

Request:

Direct Payments

- 1. Is there a social care transformation manager or personalisation lead or similar role? If yes please provide name(s), email(s) and telephone number(s).**

Adult Social Care:

Email: Directpaymentsadviceteam@cornwall.gov.uk

Tel: 01872 324829

Together For Families (TFF):

Alison Bancroft, Personalisation Support Team Manager

cypdirectpayments@cornwall.gov.uk

01872 323059

- 2. How many direct payments do you currently have in place for children and young people?**

Together For Families: 219

- 3. Of these, how many are managed accounts, how many are paid into bank accounts and how many are paid onto pre-paid cards?**

Together For Families:

208 paid directly into bank accounts

11 managed accounts

0 pre-paid cards

- 4. How many direct payments do you currently have in place for adults?**

Adult Social Care currently has 1560 Direct Payments in place.

5. Of these, how many are managed accounts, how many are paid into bank accounts and how many are paid onto pre-paid cards?

Adult Social Care:

Bank Accounts: 1038

Prepaid Cards: 132

Managed Accounts: 390

6. If you have pre-paid cards, who is the manager with responsibility for prepaid cards? Please provide their name, position, email address and telephone number

Adult Social Care:

Email: Adultsfinance@cornwall.gov.uk

Tel: 0300 1234 132 (extn 5)

Together For Families: Not Applicable

7. Please provide details of the name of the pre-paid card supplier

Adult Social Care:

ALLPAY

Together For Families: Not Applicable

8. What is the annual cost of the pre-paid cards?

Adult Social Care:

Service User perspective = NIL

Council perspective = £2.00 per card and carrier and 0.2% per £1.00 loaded onto cards

Together For Families: Not Applicable

9. How many clients/families receive support (direct payment support) to keep detailed financial records and pay invoices for their care?

Adult Social Care: 390

Together For Families: 11

10. Is this service provided by a third party organisation that is commissioned by the local authority?

No, Adult Social Care do not commission a third party organisation.

Together For Families: No

11. If the service is provided by a third party organisation what is the name of the company?

N/A

Together For Families: Various Payroll providers. It is the choice of the individual family.

12. If the service is provided by a third party organisation what is the annual cost to the Local Authority?

N/A

Together For Families: Not Applicable

13. Do you provide an in-house managed account service?

No, Adult Social Care do not provide an in-house managed account service.

Together For Families: No

Information provided by: Adult Social Care

Date of response: 27th June 2019