

Update & new approach - tackling local environmental & safety issues



**Camborne, Pool, Illogan and Redruth
Community Network Panel
22nd January 2019**

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Community Protection, Licensing & Enforcement

- dog welfare/controls - stray dogs, dog fouling, PSPO's etc.
- enviro crime (fly tipping, littering, graffiti, ABV's)
- nuisance (noise, odour etc.), filthy/verminous premises
- environmental protection (air, water, land pollution)
- parking enforcement
- licensing (> in Country)
- community/business support
- planning consultee



Environmental & safety issues (annual unless stated)

- 4,000 reports of fly-tipping/littering
- 2,000 reports of abandoned vehicles
- 600 dog fouling complaints (hot spots)
- > 800 stray dog reports (>2,000 a few years ago)
- 200 miles of beaches/places with dog exclusion orders
- > 2,000 abandoned vehicle reports
- 500 accumulations of rubbish reports
- 2,300 noise nuisance complaints

- 200 parking enforcement requests (monthly)
- 34,000 parking PCN's per year



Envirocrime/nuisance activity/statistics - CPIR Area

Area	Abandoned vehicles (ABV's)	Litter	Fly tip Private 2018/19	Fly tip Public 2017/18	Fouling	Pro-active Patrols	FPNS
Camborne	39	3	14	279	10	12	
Carharrack	76	0	1	13	0	3	
Carn Brae	0	0	2	106	3	15	
Gwennap	1	0	5	59	0	2	1 fly tipping £400
Illogan	0	0	2	-	2	3	
Ilogan Highway	0	0	0	-	0	0	
Lanner	2	2	2	37	3	3	
Pool	13	0	6	-	1	0	
St Day	16	0	1	69	1	1	
Four Lanes	7	0	0	-	0	0	
Stithians	4	0	3	29	0	1	
Portreath	3	1	1	8	1	4	
Praze An Beeble	8	0	0	-	4	0	
Redruth	44	3	2	176	12	26	
Troon	16	0	1	-	0	0	
TOTALS	229	9	40	776	37	70	

Residents' Survey: Environment



'58% of residents felt environmental nuisance* was a very or fairly big problem in their local area'

*Environmental nuisance: litter, rubbish, fly-tipping, dog fouling

Current resources*



Cornwall Council:-

- Community protection & envirocrime officers (11)
- Dog wardens (4)
- Civil parking enforcement officers (40+) – upskilling opportunities

Working with:-

- Other Council 'protection' teams (e.g. Fire, Environment)
- Police
- Town & Parish Councils

*dedicated FTE to environmental & safety cause

Deliver D!fferently?

Deliver D!fferently: Partnership approach

Art of the possible?

The Challenge

*how can we best make use of our collective resources in a **sustainable way** to achieve the best possible outcomes for our communities?*

The way forward?

- **Build additional enforcement capacity:** currently 80+ T/PC staff authorised/trained to serve Fixed Penalty Notices for dog fouling & littering.
Improvement area: authorise additional T/PC staff, cross train/authorise existing enforcement officers with enforcement powers or to act in an extra 'eyes, ears, reporting' capacity (e.g. parking, other staff), utilise volunteers, offer Police Community Safety Accreditation Scheme to authorised T/PC staff?
- **Better use of intelligence & information sharing & better joint targeting of resources (hot spots) - CC, T&P Councils & communities:**
Improvement area: self-serve www. local statistics, information, activity reports

Deliver D!fferently: Partnership approach

Art of the possible?

- **Engaging & empowering communities**

Improvement area: local engagement, ownership, pride & control – local peer pressure will nudge good behaviours

- **Simplify reporting**

Improvement area: make it quick & easy to lodge all environmental nuisance complaints, including tracking requests for service spots) – use Cornwall Council's '**Report it**' tool (one place) www.cornwall.gov.uk/report-it/

- **Working together**

Improvement area: 'designing local solutions' (local pilots), involvement of volunteers, use of innovative intervention measures to catch 'culprits' e.g. mobile CCTV (Fire & Resilience Service) and covert cameras (fly tipping only), involvement of school children in short films (You Tube) to change behaviours

Deliver D!fferently: Partnership approach

Art of the possible?

- **Widening Cornwall Council's support offer to Town & Parish Councils**

Improvement area: develop tools so that 'control' can be 'delegated locally' (e.g. an aide-memoir to capture necessary evidence so that postal fixed penalty notices can be served by CC), training, continue authorisation of Town Parish Councils with FPN enforcement powers, offer SLA's for additional enforcement patrols (in addition to parking enforcement), support employment of dedicated enforcement officers operating in defined CN areas

- **Communications Plan/Community campaign (support)**

Improvement area: high visibility educational & enforcement (street presence) phase of activity along with requisite publicity campaign (to achieve quick/maximum impacts) - **#Litterless** - March/April 2019

Civil Parking Enforcement



Legislation: Traffic Management Act 2004

Responsible for enforcing all on-street parking restrictions in the County & all off-street parking in Cornwall Council managed car parks

46 Civil Enforcement Officers across 8 bases



What can we do?

- Issue parking penalty charge notices (PCN's) to vehicles observed parked in contravention of restrictions.
- Offer advice and information
- Maintain all Car Park Machines

What we can't do?

- Direct Traffic
- Issue a PCN when a vehicle is causing an obstruction
- Remove a vehicle

- **What have we been doing?**

	PCNs	Requests for enforcement
Camborne	985	132
Redruth	968	59
St Day	14	5
Pool/Illogan	68	7



Working together

- Majority of 'School Keep Clear' crossings now have operational Traffic Regulation Orders (TRO's) in place
- Dedicated School Patrols: educational & engagement visits
- Intelligent Enforcement: enforcing through locally fed information
- Positive Parking Framework: increased patrol time
- Police Community Safety Accreditation Scheme
- Pay-On-Foot Car parks
- Camera Cars



Contacts

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Requests for assistance/report parking issues contact us at:-

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Contact us at:-

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