Cornwall Council

Energy Company Obligation (ECO) Flexible Eligibility Statement of Intent and Policy

Issuing Authority: Cornwall Council (E06000052)


Date of publication: 1st February 2019

Version: (v2.1)
## Current Document Status

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<th>Version</th>
<th>Date</th>
<th>Responsible Officer</th>
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<td>Approved</td>
<td>1\textsuperscript{st} February 2019</td>
<td>Anthony Ball  Advanced Public Health Practitioner</td>
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## Review date

March 2020

## Version History

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<th>Author / Editor</th>
<th>Comments</th>
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<td>v0.1</td>
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<td>Final Version approved by Health and Social Care Adults Overview and Scrutiny Committee 27\textsuperscript{th} September 2017.</td>
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1. Introduction

Addressing fuel poverty and providing affordable warmth for vulnerable householders are important priorities for Cornwall Council. Cornwall has above average levels of fuel poverty, at c15%, and too many excess winter deaths, at around 300 a year. Cornwall Council’s ambition is to reduce fuel poverty to 5% by 2030.

To address this preventable health inequality, the council intends to work with our Energy Company Obligation (ECO) concession partner (SSE) to assess householders for ECO home improvements and issue Local Authority Declarations to households that the council determines as:

- **Being in fuel poverty (FP)** who meet either the:
  - 10% of disposable household income spent on fuel bills metric;
  - Low income and high cost (LIHC);
  - Low income and vulnerable to cold (LIVC).

- **In-fill properties** where Cornwall Council intends to facilitate solid wall insulation schemes under Flexible Eligibility including households that are not in fuel poverty or vulnerable (‘in-fill’) where a proportion of the households in the project are in fuel poverty or LIVC.

Whilst Cornwall Council will be responsible for the Local Authority Declaration assessments and the issuing of the Declarations, the final decision on whether any individual household can benefit from energy saving improvements under ECO Affordable Warmth will be made by our ECO concession partner (SSE) or their agents/contractors. As such the issuing of a Declaration by Cornwall Council to our ECO concession partner (SSE) will not guarantee installation of measures, as the final decision will depend on:

i) A survey carried out by suppliers or its agents/contractors and installation costs calculated;

ii) The energy and/ or financial savings that can be achieved for a property, and

iii) Whether suppliers have achieved their targets or require further measures to meet their ECO targets; or

iv) Whether it falls within the 10% cap of Local Authority Declarations provided for under the ECO concession partners Affordable Warmth Obligation.

2. Publicity
Information on Cornwall Council Flexible Eligibility Scheme and a current copy of this Statement of Intent is available on the Council’s website and through the Council’s Contact Centres. Further details relating to publicity and approach to communication through this scheme are provided in Section 7 (Communications).

3. How Cornwall Council intends to identify eligible households

Cornwall Council intends to determine households that may benefit from the installation of measures under Flexible Eligibility that are ‘in poor health or at risk of ill health, or with underlying health issues, or caring for a vulnerable person & or worried about living in a cold, damp home’ through the use of

- Eligibility criteria (see 3.1);
- Prioritisation framework (see 3.2).

3.1. Eligibility criteria

Criteria for identifying fuel poverty (FP) households:

a. Those that meet the 10% disposable income spent on fuel poverty criteria or those that meet the Low Income High Costs (LIHC) criteria.

Primary Assessments: will be made using the Centre for Sustainable Energy’s (CSE’s) Community Fuel Poverty Assessment Tool.

In cases where for whatever reason Cornwall Council officers and/ or the Local Authority Declaration Panel may deem it necessary to conduct a Secondary Assessment in order to supplement the findings of the initial Primary Assessment the following procedure will be followed.

Secondary Assessments: in cases where Cornwall Council deem it necessary to do so the assessment made through the CSE Community Fuel Poverty Assessment Tool will be supported by two further steps to cross validate the Tool’s assessment allowing marginal and non-standard households to be assessed for eligibility. In such cases Cornwall Council’s decisions will be informed by data collected to determine whether a household:

I. Is on a low income; and
II. Faces high energy costs.

Cornwall Council’s approach for:

I. Determining whether households face high energy costs will be based on the responses to a list of ‘high cost questions’ detailed in Table 1. Added together

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4 The programmes governance structures are intended to ensure a level of consistency in decision making is achieved and that there is no unfair treatment or discrimination. However any final decision relating to eligibility will be made at the total discretion of the Council. Cornwall Council retains the right to review eligibility at any point.

5 Excel copies of this tool are at the date of publication available via the CSE Communities Team (communities@cse.org.uk).
higher score indicate a greater likelihood that a household is in fuel poverty and will be taken into consideration when prioritising.

**II.** Identifying whether a **household is on a low income** will be based on an annual maximum household income threshold (after housing and energy bills have been deducted) that will be set at £30,000.

<table>
<thead>
<tr>
<th>Question</th>
<th>Response</th>
<th>Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>How many bedrooms/ rooms being used as bedrooms are there in the home?</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>2</td>
<td>10</td>
</tr>
<tr>
<td></td>
<td>3</td>
<td>17</td>
</tr>
<tr>
<td></td>
<td>4</td>
<td>27</td>
</tr>
<tr>
<td></td>
<td>5</td>
<td>36</td>
</tr>
<tr>
<td></td>
<td>No response</td>
<td>17</td>
</tr>
<tr>
<td>How are energy payments made?</td>
<td>Direct Debit (all energy bills)</td>
<td>-2</td>
</tr>
<tr>
<td></td>
<td>Direct Debit (some energy bills)</td>
<td>-1</td>
</tr>
<tr>
<td></td>
<td>Periodic billing</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>Key meter(s)</td>
<td>7</td>
</tr>
<tr>
<td></td>
<td>No response</td>
<td>-2</td>
</tr>
<tr>
<td>What type of house is it?</td>
<td>Semi detached</td>
<td>-4</td>
</tr>
<tr>
<td></td>
<td>Mid terrace</td>
<td>-10</td>
</tr>
<tr>
<td></td>
<td>End terrace</td>
<td>-4</td>
</tr>
<tr>
<td></td>
<td>Converted flat</td>
<td>-9</td>
</tr>
<tr>
<td></td>
<td>Converted holiday accommodation/ garage/ other</td>
<td>7</td>
</tr>
<tr>
<td></td>
<td>Purpose built flat, high rise (2006&gt;)</td>
<td>-20</td>
</tr>
<tr>
<td></td>
<td>Purpose built flat, low rise (2006&gt;)</td>
<td>-34</td>
</tr>
<tr>
<td></td>
<td>Purpose built flat, high rise (&lt;2006)</td>
<td>0</td>
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<tr>
<td></td>
<td>Purpose built flat, low rise (&lt;2006)</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>Bungalow</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>Detached</td>
<td>6</td>
</tr>
<tr>
<td></td>
<td>Park home</td>
<td>7</td>
</tr>
<tr>
<td></td>
<td>No response</td>
<td>-4</td>
</tr>
<tr>
<td>What is the tenure?</td>
<td>Private rented</td>
<td>10</td>
</tr>
<tr>
<td></td>
<td>Private (landed estate)</td>
<td>10</td>
</tr>
<tr>
<td></td>
<td>Owner occupied</td>
<td>5</td>
</tr>
<tr>
<td></td>
<td>Leaseholder/ shared ownership</td>
<td>5</td>
</tr>
<tr>
<td></td>
<td>Local Authority</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>Registered Social Landlord</td>
<td>0</td>
</tr>
<tr>
<td>Is the property used primarily as a holiday/ second home</td>
<td>Yes</td>
<td>Exclusion</td>
</tr>
<tr>
<td></td>
<td>No</td>
<td>0</td>
</tr>
<tr>
<td>Does the home have a working boiler/ central heating system*?</td>
<td>Yes</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>No</td>
<td>10</td>
</tr>
</tbody>
</table>

Table 1. High Cost Questions.

A household will deemed to live in a high cost property if they **score 20 points or more** in the High Cost Questions as detailed in Table 1 above.

b. **Criteria for identifying low income and vulnerability to cold (LIVC) households:** will be based on evidence that the household includes a person or persons who are in poor health or at risk of ill health, or with underlying health issues, or caring for a vulnerable person & or worried about living in a cold, damp home (e.g. low income indicators, health and vulnerability conditions). As defined by the following criteria:

I. **By health conditions** (ranked 4 as the highest priority down to 0 as the lowest priority), based on:
   - Rank 4 - COPD/Respiratory/Circulatory/ heart/transplants/Cancer ;
   - Rank 3 - Arthritis/ Back pain / Fibromyalgia / Dementia / Osteoporosis / Rheumatism and Musculoskeletal Disorders and other conditions that effect joints;
   - Rank 2 - Mental Health (anxiety, depression, stress);

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Table based on questions developed by BEIS which are aimed at achieving a balance between simplicity and effective targeting of high cost homes tested in previous BEIS research.
• Rank 1 – At risk of health – children living in cold, damp homes and other health conditions, vulnerable to cold, damp homes;
• Rank 0 – No health condition.

II. Identifying whether a household is on a low income will be based on an annual maximum household income threshold (after housing and energy bills have been deducted) that will be set at £30,000.

c. Criteria for identifying “in-fill” households (In-fill): that may benefit from the installation of solid wall insulation (SWI) schemes under Flexible Eligibility that do not meet the 10%/ LIHC (3.2a) or LIVC (3.2b) criteria but represent in-fill as part of SWI schemes where the properties supported by the scheme equate to at least:

I. 66% of households meeting the 10%/ LIHC (3.2.a) or LIVC (3.2.b) criteria in schemes focused on blocks of flats, terraces and/ or adjacent properties;
II. 50% of households meet the 10%/ LIHC (3.2.a) or LIVC (3.2.b) criteria in schemes focused on semi-detached houses, bungalows or buildings split into two premises.

Each Local Authority declaration issued by Cornwall Council will be identified by a Unique Reference Number (URN).

3.2. Prioritisation framework

The following criteria will be used to prioritise those households identified as eligible (as detailed in section 3.1).

a. By health conditions (ranked 4 as the highest priority to 0 as the lowest priority) based on:
• Rank 4 – COPD/ respiratory/ circulatory/ heart/ transplants/cancer;
• Rank 3- Arthritis/ Back pain / Fibromyalgia / Dementia / Osteoporosis / Rheumatism and Musculoskeletal Disorders and other conditions that effect joints;
• Rank 2 - Mental Health (anxiety, depression, stress);
• Rank 1 – At risk of health – children living in cold, damp homes and other health conditions, vulnerable to cold, damp homes;
• Rank 0 – No health condition.

b. By area of deprivation statistics - (source IMD (Aug 2015) - Index of Multiple Deprivation (IMD) Decile (where 8 is most deprived 10% of LSOAs and 1 is least deprived) and/ or specific areas targeted for prioritisation by Cornwall Council.

c. By EPC (priority order of G, F and E, followed by D, C, B and A.

d. Properties which lack a (first time) central heating system.

e. By date order of application.
4. Governance

Cornwall Council is committed to the provision of a fair and transparent process in identifying eligible households under Flexible Eligibility and has implemented the necessary governance structures to oversee the process and ensure independent scrutiny.

Table 3 identifies the named roles and responsibilities for those acting on behalf of Cornwall Council and responsible for the signing, reviewing and processing of Cornwall Council’s:

- Statement of Intent;
- Local Authority Declarations.

<table>
<thead>
<tr>
<th>Position</th>
<th>Named individual</th>
<th>Responsibilities</th>
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</table>
| Chief Executive                 | Kate Kennally    | Signatory for the Statement of Intent  
Senior Responsible Officer (SRO) |
| Director of Public Health       | Steve Brown      | Signatory for Local Authority Declarations  
Member of Local Authority Declaration Review Panel |
| Consultant In Public Health     | As appropriate   | Sign off Local Authority Declarations on behalf of Cornwall Council’s Director of Public Health through delegated authority |
| Advanced Public Health Practitioner | Anthony Ball  | Responsible manager for:  
- The officer reviewing referred cases and recommendations for award of Local Authority Declarations to householders.  
- Reporting scheme progress to Local Authority Declaration Review Panel. |
| Inclusion Officer               | Bev Wilson       | Responsible officer for:  
- The review of referred cases and recommendations for award of Local Authority Declarations to householders  
- Provision of a Unique Reference Number URN for each declaration issued by Cornwall  
- Maintaining maintain Cornwall Council’s Local Authority Declaration Register |

Table 3. Cornwall Council Local Authority Declaration roles & responsibilities.
Figure 1 (below) provides an overview of the Local Authority Declaration processing procedure which includes:

- Initial review of the referred case, eligibility checks and a recommendation from the Inclusion Officer as to whether the householder qualifies for the award of a Local Authority Declaration;
- An oversight review of the case file, and the officer’s recommendation, as well as a case prioritisation process conducted by Cornwall Council’s Tackling Inequalities Co-ordinator with formal recommendation for award or rejection of a Local Authority Declaration to the Director of Public Health (or delegated Consultant in Public Health);
- An adjudication review process for marginal cases, and quality assurance process for a small sample of cases, conducted by the Local Authority Declaration Review Panel.

Figure 1. Overview of the Local Authority Declaration review and award process.

Table 4 identifies the members of Cornwall Council’s Local Authority Declaration Review panel the members of which are responsible for:

- Scrutinising Cornwall Council’s standards and processes in the delivery of Flexibility Eligibility;
- The provision of advice to those signing, reviewing and processing the Council’s Local Authority declaration where required;
- Undertaking a 6 month review of the (ECO) Flexible Eligibility Statement of Intent and Policy.
<table>
<thead>
<tr>
<th>Named individual</th>
<th>Responsibilities</th>
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<tbody>
<tr>
<td>Steve Brown</td>
<td>Chair (or Vice-Chair)</td>
</tr>
<tr>
<td>Anthony Ball</td>
<td>Reporting on scheme delivery and for the provision of the Councils Annual Scheme report</td>
</tr>
<tr>
<td>Gemma Finnegan</td>
<td>Voluntary and Community Sector (VCS) representative (external scrutiny and oversight)</td>
</tr>
<tr>
<td>Chris Chapman</td>
<td>ECO Concession Provider</td>
</tr>
<tr>
<td>Karen Ivey</td>
<td>Healthcare representative</td>
</tr>
<tr>
<td>As and when required</td>
<td>Portfolio holder/ Member of Health and Social Care Overview and Scrutiny Committee – Public Interest (Chair or Vice Chair)</td>
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</table>

Table 4. Local Authority Declaration Panel membership.

Cornwall Council’s Director of Public Health retains accountability for the formal recommendation for award or rejection of a Local Authority Declaration, whilst responsibility for signing rests with the appropriate Consultant in Public Health through use of delegated authority.

**Steve Brown**  
**Director of Public Health (Acting)**  
**Wellbeing and Public Health**  
**Cornwall Council**  
**Treyew Road**  
**County Hall**  
**Truro**  
**TR1 3AY**

5. Acting on behalf of another local authority

At this time Cornwall Council does not issue declarations on behalf any another Local Authority.
6. Referrals

Cornwall Council is committed to providing the residents of Cornwall open access to the opportunities presented through Cornwall Council’s Local Authority Declaration and supporting process of Flexible Eligibility.

Further information on working with Cornwall Council and its Winter Wellbeing partners in the delivery of Cornwall’s Flexible Eligibility scheme are available.

To self-refer or refer through trusted intermediary please contact :

Bev Wilson (Call Bev)

Inclusion Cornwall
4S New County Hall
Treyew Road
Truro
Cornwall
TR1 3AY

Telephone: 01872 326552
Mobile: 07772 565655
Email: bev.wilson@cornwall.gov.uk

Appendix 3 provides a detailed process map detailing expected referrals routes and the supporting information flows between all stakeholders.

7. Evidence, monitoring and reporting

Operating as the nominated single point of contact Inclusion Cornwall and lead delivery partner, Inclusion Cornwall will actively maintain Cornwall Council’s Local Authority Declaration Register. The Register, will take the form of an Excel based database to ensure accuracy.

Evidence and monitoring data collected on Local Authority Declaration applications will include:

a. Information required to support the Local Authority Declaration case reviews and decisions namely:
   • Name and age of applicant;
   • Evidence of the address details of the property;
   • Evidence of the applicant’s tenure on the property (i.e. ownership or lease);
   • Evidence of applicant household’s income;
   • Evidence of applicant’s housing and energy costs;
• Evidence of the applicant household’s energy performance (i.e. Energy Performance Certificate where available);
• Evidence of applicant household’s health conditions;
• Evidence of applicant ability to stay in work or progress to work;
• Evidence detailing the applicant household’s composition;
• Responses to the ‘High Cost Questions’ (3.2.a.II.);
• Any other supporting evidence deemed necessary by the council to substantiate responses not listed above.

b. Information required for performance monitoring of the Local Authority Declaration process:
• No. of Local Authority Declaration cases reviewed per calendar month;
• No. of Local Authority Declaration awarded per calendar month;
• No. of Local Authority Declaration installed per calendar month;
• No. of type of measures installed per calendar month due to Local Authority Declarations issued.

Local Authority Declaration facilitated ECO installations will be subject to the same standard SSE monitoring procedures as households receiving measures through standard ECO. In addition Local Authority Declaration will be subject to a post-installation follow-up by Inclusion Cornwall and/ or another Winter Wellbeing partner on Cornwall Council’s behalf. This follow-up check will verify that the SSE approved measures have been installed as well as gathering any feedback from the householder.

Should budget be available the performance monitoring will be supplemented by a health and/ or energy impact evaluation whether pre- and post-intervention data will be gathered on a sample of households.

Update reports of the number of Local Authority Declaration cases reviewed, awarded and installed as well as any other Key Performance Indicators identified by Cornwall Council and/ or BEIS will be submitted to the:

• Cornwall Council Director of Public Health and the Council’s Local Authority Declaration Panel on a quarterly basis;
• BEIS every 12 months subsequent to the publication of the Cornwall Council Statement of Intent and Policy.

In order to facilitate audits and enable the processing of any complaints received, both the Local Authority Declaration Recommendation and Decision Reports and supporting evidence will be retained by Cornwall Council Public Health for a minimum of 6 years post the final decision made on the award of the Local Authority Declaration by the council.
8. Communications

Cornwall Council will work with its partners (Appendix 2) to produce a publicly facing information leaflet which as a minimum will provide general information on the availability and accessibility of ECO Flexible Eligibility within Cornwall. The Council and its partners will seek to engage those stakeholders interested in Flexible Eligibility through:

- Face to face briefings - inviting key groups with a direct interest or concern to attend round table conversations;
- Email e-news briefings with details of the scheme and how it operates;

Cornwall Council will ask partners to use their own communications and distribution channels to help promote the scheme amongst their contacts including:

- Voluntary and Community Sector partners;
- Health and Winter Wellbeing Programme partners;
- NHS partners;
- Cornwall Fire and Rescue.

A variety of communication channels will be employed to raise awareness amongst the public - to reach people with and without internet/email. We will use some or all of the following methods:

For people with internet or email access:

- We will promote the scheme on our website pages using a friendly URL
- Promote the scheme on social media - Facebook and Twitter
- We will establish a hashtag label and identify the conversation

For people without internet access we will use some or all of the following methods:

- Provide our Members and local constituency MP’s with information to share with their constituents who contact them.
- Continue to make up-to-date information about the scheme available in our contact centres.
- Distribute simple and easy to understand information leaflets and correspondence to our partners to encourage them to help promote the scheme to people who work with or support people who may benefit from ECO Flexible Eligibility, including: Jobcentre Plus, GPs, police, social workers, housing associations, children’s centres, Inclusion Cornwall and relevant charities.
- Work with specific groups to help carers of and individuals with learning disabilities or specific needs to be aware of and understand ECO Flexible Eligibility and how it can help them.
- Where appropriate promote the scheme generally through the local press and media - we will issue news releases and rely on them to take an interest in the scheme and help to raise awareness amongst their readers and listeners, giving interviews when appropriate.
9. Performance, evaluation and review

Cornwall Council (ECO) Flexible Eligibility Statement of Intent and Policy will be reviewed annually between January and March with the next review taking place by March 2018. The Cornwall Council (ECO) Flexible Eligibility Statement of Intent will be monitored prior to this date to ensure that it is achieving what it set out to do.

The (ECO) Flexible Eligibility Statement of Intent shall be reviewed throughout the year by Public Health and Inclusion Cornwall with an official 6 month review carried out by Cornwall Council’s Local Authority Declaration Review panel as detailed in Section 4 (Governance).

10. Data protection

Cornwall Council is committed to working within the bounds of the Data Protection Act 1998 (the DPA 1998). This act requires the Council to respect principles of fair processing when handling personal information. The Act also guarantees individuals certain rights in relation to the processing of their data, including the right of access to personal records processed by the Council. Any personal information provided to the Council and/or SSE shall be managed in accordance with the provisions of the DPA 1998 and Cornwall Council policies.


11. Complaints and arbitration procedure

Cornwall Council maintains a set of standards which outline the service that customers can expect from the Council. These standards and supporting complaints procedure are detailed within Cornwall Council’s Customer Promise.

Cornwall Council’s Customer Promise and Complaint Procedure are publicly available by request or via Cornwall Council’s website https://www.cornwall.gov.uk/council-and-democracy/listening-and-learning-compliments-comments-and-complaints/.

12. Anti-Fraud, bribery and corruption

Cornwall Council has a clear commitment and responsibility to minimise the possibility of fraud or other misuse of public money and assets. It pledges to take all action necessary to identify such cases, and pursue the recovery of losses and the punishment of those responsible.

An applicant who tries to fraudulently claim support by falsely declaring their circumstances, providing a false statement or evidence in support of their application, may have committed an offence under The Fraud Act 2006.

The Council has implemented a clear network of systems and procedures to assist in the fight against fraud. These arrangements will keep pace with any future
developments, in both preventative and detection techniques regarding fraudulent or corrupt activity that may affect the Council’s operations or related responsibilities.

The Council’s desire to maintain an honest authority, free from fraud and reinforces the ‘zero tolerance’ stance is detailed in the Council’s Anti-Fraud, Bribery & Corruption Policy.

Cornwall Council’s Anti-Fraud, Bribery & Corruption Policy is publicly available by request or via Cornwall Council’s website. [https://www.cornwall.gov.uk/council-and-democracy/key-council-documents/](https://www.cornwall.gov.uk/council-and-democracy/key-council-documents/).

### 13. Safeguarding

Cornwall Council is committed to safeguarding children and vulnerable adults. Cornwall Council promotes the rights of people who use our services and safeguarding them from harm or neglect.


### 14. Equality and diversity

Cornwall Council is committed to promoting equality and diversity and tackling social exclusion in all operations of the organisation and the services it provides.


If you would like this information on audio tape, Braille, large print, any other format or interpreted in a language other than English, please contact The Equalities Team - Cornwall Council Room 4W New County Hall Treyew Road Truro TR1 3AY Tel: 0300 1234 100

This document forms Cornwall Councils ECO Flexible Eligibility Statement of Intent and Policy as required by the Electricity and Gas (Energy Company Obligation) (Amendment) Order 2017. As per Section 8 (Performance, Evaluation and review) this document may be amended from time to time.

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<table>
<thead>
<tr>
<th><strong>Date</strong></th>
<th>31 January 2019</th>
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</thead>
</table>


### Appendix 1. Current valid version of the Energy Company Obligation: Measures Table

The table provides information on the energy efficiency measures which suppliers are obliged to meet their ECOS obligations. Energy efficiency measures exist in an ever-changing environment, and this table may not be up-to-date as of the date of publication. Suppliers are advised to check the information on their obligations, which are found on the supplier’s National Energy & Climate Action Plan (NECAP) website at the bottom of the table.

Below this table is the responsibility of each sector, various节能 measures, and the responsibility of the Energy Company Obligation (ECO). This table is intended to be a useful guide to those involved.

#### Table: Current valid version of the Energy Company Obligation: Measures Table

<table>
<thead>
<tr>
<th>Measure Type</th>
<th>Measure Name</th>
<th>Legally Obligatory</th>
<th>Non-ECO</th>
<th>Additional Information</th>
<th>Supplier’s Obligation Details</th>
<th>Measure System Related to Obligation</th>
<th>Key</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Dishwashers</strong></td>
<td>Hot Water Heating System</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td><strong>Refrigeration</strong></td>
<td>Food Freezer</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td><strong>Lamp Upgrade</strong></td>
<td>LED Lighting</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td><strong>Battery Storage</strong></td>
<td>Battery Storage System</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
</tbody>
</table>

#### Key

- ✓: Obligated
- ✗: Not obligated

#### Version Control

- 2.0: Updated 2017-11-08
- 3.0: Updated 2018-07-10
- 3.1: Updated 2018-11-08
- 3.2: Updated 2018-12-10

Additional Notes:

- The supplier is responsible for implementing the measures and ensuring they meet the legal requirements.
- The measures table is subject to change as the environment evolves.
- Suppliers are advised to check the information on their obligations, which are found on the supplier’s NECAP website at the bottom of the table.
Appendix 2. List of Winter Wellbeing Programme partners (as of 29/10/17)

Age UK
Citizens Advice Cornwall
Coastline, Live West (DCH), Guinness, Cornwall Rural Housing Association, Ocean
Community Energy Plus
Cornwall Community Foundation
Cornwall Council – Adult Social Care, Children Adults and Families, Crisis and Care, Housing (Strategic/Private Housing), Public Health, Home Solutions, Cornwall Housing
Cornwall Fire and Rescue
Cornwall Residential Landlords Association
Cornwall Rural Community Charity
Council of Isles of Scilly
Inclusion Cornwall
NHS (NHS Kernow CCG, RCHT, CFT)
SSE
Volunteer Cornwall

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Appendix 3. LA Declaration referral process