

How to contact the police

999 Emergency

- Where life is threatened, people are injured, offenders are nearby or if immediate action is required with an urgent response

101 Non-emergency

- If a crime has already happened, to give information about a crime or to speak to your local officer

 101@devonandcornwall.pnn.police.uk

 www.devon-cornwall.police.uk

Deaf/hard of hearing or speech impaired

- 999 Emergency - SMS/text number
- 18001 101 Non-emergency - Minicom/textphone number

Crimestoppers

Crimestoppers is an independent charity helping to find criminals and help solve crimes.

They run the 0800 555 111 phone number that you can call to pass on information anonymously about crime.

You can also pass them information anonymously via this website - www.crimestoppers-uk.org

You don't have to give your name or any personal information and calls cannot be traced.

This means you won't need to appear in court or give a statement to the police.



Put these numbers in your mobile phone – you never know when you might find them useful.



IDENTIFICATION GUIDE



Devon & Cornwall Police
Building safer communities together

It is helpful to write down things at the time or soon after the event. Remember to make a note of the time and date as this will help the police with their enquiries.

PERSON:

Make a note of the following factors immediately.



- Hat/hood (colour/type)
- Hair (colour/cut/style)
- Eyes (colour/glasses)
- Ears
- Nose
- Mouth
- Tie/scarf
- Coat/Jacket
- Shirt/blouse
- Jewellery (anywhere on body rings/watches/chains)
- Trousers/skirt
- Socks
- Shoes
- Scars/marks
- Race (ethnic origin)
- Age
- Weight
- Height
- Sex
- Any accent
- Distinctive clothing especially logos/labels/designs

VEHICLE:

Write down details about any vehicles.

Note the top three as a priority.



1. Registration number (and whether raised or flat letters)
2. Colour (bodywork and interior)
3. Make e.g. Ford, Vauxhall.

You could also note:

- Body style, e.g. 2-door, 4-door, van, pick-up, estate, hatchback or saloon
- Condition e.g. old or new, clean or otherwise, any damage
- Other features, e.g. stickers, mirrors, tow bar, aerial, sunroof, wheel trims, etc

Think about whether the person or vehicle may have been captured on any CCTV in the area.

If a suspect leaves before police officers arrive, contact the police again and tell them the direction the vehicle left in. If it is an emergency call 999.