

Responding to what people told us in the 2018 SEND surveys

What people have told us we need to improve	Proposed actions for 2018-19
Engagement with Children and Young People young people	<ul style="list-style-type: none"> • Working with Young People Cornwall to develop a SEND network for young people across the county .This network will give young people a chance to have their say about SEND support and services and to also help us to review and develop the Youth Offer within the SEND local Offer pages • Up and coming engagement events for young people will be advertised, for example on the SEND Local Offer news page • Young People will have opportunity to give feedback on the SEND Strategy priorities 2018-19
Access to information about services	<ul style="list-style-type: none"> • Updated layout of the SEN file webpage –makes it easier to find information about services • Accessibility icons are now beginning to be used to explain about available services on the SEND Local Offer www.supportincornwall.org.uk/localoffer • The SEND local Offer has links to Plymouth an Devon Local Offers • Through feedback and engagement with parents and young people the SEND Local Offer will continue to be reviewed and developed • Schools ,settings and services will continue to promote the SEND Local Offer as a useful source information • The Family Information Service (0800 5878191) continues to, respond to phone enquiries from people seeking information • The range of different accessible guides will be increased
Information to support inclusion and accessibility	<ul style="list-style-type: none"> • The SEND survey results and feedback from the young people’s engagement sessions will inform the update of our Local Authority Accessibility Strategy
Access to services and diagnosis	<ul style="list-style-type: none"> • Autistic spectrum condition diagnosis is a particular focus .The multi-agency Neurodevelopmental Pathways project is working on : <ul style="list-style-type: none"> ○ Identification, and implementation, of actions to reduce the current Autism Spectrum Disorder Assessment Team (ASDAT) waiting list ○ Development of a new pathway and model of service delivery for children and young people who have a range of needs relating to neurodevelopment conditions. • Find out much more about the progress of the project on the information sheets Information has been given to SENCOs explaining sensory processing difficulties about available support and actions they can take .Training sessions are planned for Autumn term 2018.

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Information – about supporting Medical needs and making reasonable adjustments under the Equality Act	<p>Work is planned to provide information guides during the Autumn term 2018</p> <ul style="list-style-type: none"> • Explaining the duties on schools to support pupils with medical needs reasonable adjustments and what families and young people can expect to be provided and useful contacts for information and advice • Explaining the duties on educational settings to make reasonable adjustments under the Equality Act 2010 and what families and young people can expect to be provided and useful contacts for information and advice • Schools are being encouraged to use the self-review tool which sets out their legal duties and expectations • A Designated Clinical Officer has been appointed ,who works with health and education services .Work includes developing information for families and young people
Information about available specialist provision in Cornwall	<ul style="list-style-type: none"> • Information about available specialist provision and developments will be updated
More information about SEN support and SEN processes for educational settings, families and young people	<ul style="list-style-type: none"> • Good examples of cycles of assess, plan, do, review will be shared • A wide range of training will continue to be offered to SENCOs • New guides will be written and advertised for families and young people about EHC needs assessments and EHC reviews • The guidelines for EHC needs assessment for professionals/settings will be reviewed and updated • The guidelines for EHC plan reviews for professionals and settings will be reviewed and updated
Education Health and Care plans - outcomes need to be clearer	<ul style="list-style-type: none"> • Continue to work with SEN Support teams, Health and Social Care staff to amend and update EHC plans following EHC reviews, so that outcomes are clear and measurable. • Supporting school and educational setting staff ,through developing information and training
Preparing for Adulthood (PFA) – careers advice	<ul style="list-style-type: none"> • We will be reviewing and monitoring the support provided by Careers South West
Post 16 – meeting the needs of pupils at SEN support	<ul style="list-style-type: none"> • A new webpage is now within the SEN file for post 16 education https://www.cornwall.gov.uk/education-and-learning/schools-and-colleges/special-educational-needs-file/post-16-education/ • There is a new young person’s guide to transition to post 16 education https://www.cornwall.gov.uk/education-and-learning/schools-and-colleges/special-educational-needs-file/transition/ • Schools will be given timely prompts about their responsibilities to invite Colleges to reviews and support transition to post 16 settings

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Information about what is available to support Preparing for Adulthood (PFA) –	<p>One of our priorities is to improve the information available for young people and their families about Preparing For Adulthood</p> <ul style="list-style-type: none"> • Working with young people to identify what information is missing and to provide information in a clearer format • The Youth Local Offer webpages will be reviewed and updated https://www.supportincornwall.org.uk/kb5/cornwall/directory/youth.page?newyouthchannel=5 • Sharing new information with schools and colleges and social care and health staff • Using a range of social media to promote information about Preparing for Adulthood
Transition to adult services	<ul style="list-style-type: none"> • We are working with parents and young people to review and update the Health and Social care information within the SEND Local Offer • We will update the information about what is available from social care for young people aged over 18 years will be provided
Transition planning	<ul style="list-style-type: none"> • SEN support services will be working with therapy teams to review successful transitions to new schools and new transition guidance will be available Autumn 2018
Resources and information about Funding	<ul style="list-style-type: none"> • Updated finance information guides will explain the different types of funding to support children and young people with special educational needs • Settings will be provided with examples of support that can be put in place at no or low cost
More information is needed about Social Emotional Mental Health (SEMH)	<p>One of our priorities is to improve the information available about Social Emotional Mental Health for young people, their families and practitioners.</p> <ul style="list-style-type: none"> • continue to develop information on the SEMH webpage and promote available services and resources such as MindEd https://www.cornwall.gov.uk/education-and-learning/schools-and-colleges/special-educational-needs-file/information-advice-and-support/council-services/social-emotional-and-mental-health/ • continue to seek new ways to promote awareness of available information about Social Emotional Mental Health(SEMH) • Cornwall’s SENCO Conference in the 2018-19 academic year will focus on Social Emotional Mental Health(SEMH)
Information about Child and Adolescent Mental Health Services (CAMHS)	<p>We are working with our partners to update information on the SEND Local Offer about:</p> <ul style="list-style-type: none"> • the services and support provided by CAMHS • and to answer frequently asked question about CAMHS

Elective Home Education – finding out about what services are available to families

- Electively home educated web pages are regularly updated - <https://www.cornwall.gov.uk/education-and-learning/schools-and-colleges/education-welfare/elective-home-education/>