

# Notes

**Meeting:** Truro & Roseland Community Network Panel

**Date:** 17 July 2018

**Time:** 7.00-9.10pm

**Location:** Trelawny Room, New County Hall

<b>Present</b>	<b>Title/Representing</b>
Councillor David Giles (Vice Chair of Community Network Panel)	Ruanlanihorne Parish Council
Mike Eathorne Gibbons CC	Cornwall Councillor (Ladock, St Clement & St Erme)
Martyn Alvey CC	Cornwall Councillor (Feock & Playing Place)
Dulcie Tudor CC	Cornwall Councillor (Threemilestone & Gloweth)
John Dyer CC	Cornwall Councillor (Chacewater, Kenwyn and Baldhu)
Bob Egerton	Cornwall Councillor (Probus, Tregony and Grampond)
Loic Rich CC	Cornwall Councillor (Truro Tregolls)
David Harris CC	Cornwall Councillor (Truro Trehaverne)
Councillor Steve Leech	Chacewater Parish Council
Councillor Jane Spenceley	Kea Parish Council
Councillor James Hetherington	Gerrans Parish Council
Councillor Armorel Carlyon	Truro City Council
Councillor Stuart Roden	Truro City Council
Councillor Lindsay Southcombe	Truro City Council
Councillor Richard Brickell	Feock Parish Council
Councillor Theresa Cowling	St.Clement Parish Council
Joanne Ashley - Clerk	St.Clement Parish Council
Councillor Julie Howes	Ladock Parish Council
Councillor John Carley	Chacewater Parish Council
Councillor Rob Knill	Chacewater Parish Council
Councillor James Hetherington	Gerrans Parish Council
Councillor Bob Smith	Truro City Council
Councillor Nicholas Gillard	Probus Parish Council
Councillor Nik Budden	Probus Parish Council
Councillor Rob Trethewey	St. Erme Parish Council
Sarah Douglas-Martin	Member of Public
Inspt Rick Milburn	Devon & Cornwall Police

PC Lou Brown	Devon & Cornwall Police
Zoe Wannacott	Community Safety Officer, CC
Lyn Gooding	Office of Police & Crime Commissioning, Devon & Cornwall
Jon Lloyd Owen	Senior Leadership Team (SLT) Rep Cornwall Council
Mark O'Brien	Community Link Officer (Truro & Roseland), Cornwall Council
Sally Sanders	Communities Support Assistant

**Apologies for absence:**

Damien Richards (Community Development Officer, Truro City Council). Cllr Chis Wells (Truro City Council); Julian German CC (Roseland); Bert Biscoe CC (Truro Boscawen); Danny Konik (Highways CC); Paul Caruarna (Truro Day & Sunny Corner); Cllr Sally Jones (St. Erme PC); Cllr Steve Chamberlain (Kea PC); Cllr John Smith (Veryan PC); Sue Verran (Veryan PC)

**Notes:**

Item	Key/Action Points	Log Number (Action by)
<b>ANNUAL GENERAL MEETING ITEMS</b>		
1.	<p><b>Introductions</b></p> <p>DG welcomed everyone and invited MOB to advise on the health and safety and housekeeping.</p> <p>Representatives introduced themselves.</p> <p>Apologies were noted as above</p>	
2.	<p><b>Crime and Community Safety</b></p> <p><u>Lyn Gooding - Criminal Justice, Commissioning &amp; Partnership Manage, Office of the Police and Crime Commissioner</u></p> <p>email: <a href="mailto:Lyn.GOODING@devonandcornwall.pnn.police.uk">Lyn.GOODING@devonandcornwall.pnn.police.uk</a>            Tel: Internal: 302556            External: 01392 225556            Mobile: 07702 924359</p> <p><a href="#">OPCC website</a></p> <p>LG informed the delegates that she was previously a Partnership Inspector for Devon and Cornwall Police. LG raised the point relating to the public survey currently taking place regarding the proposed merger of Devon &amp; Cornwall Police and Dorset Police. More information about the proposed merger and a link to the survey is available at <a href="http://www.futurepolicing.co.uk">www.futurepolicing.co.uk</a>. The survey will</p>	

run from Friday 29 June until Monday 27 August.  
The results of the survey will form part of a business case that will be submitted to the Home Office in the autumn.

LG informed the delegates that the PCC are currently working closely with CC to look at how the delivery the number of Advocacy Services they provide.

The PCC are also supporting the Safer Cornwall Project, where £50k of funding has been allocated to tackle emerging issues within the 10 Safer Towns:

Newquay

**Truro**

St.Austell

Camborne

Falmouth

Penzance

Bodmin

Liskeard

Redruth

Saltash

This funding is additional to the current funding that contributes to relevant countywide services to tackle issues such as sexual abuse and drugs misuse. Part of this funding also goes towards the Amethyst Team.

Dave Eaton is currently looking at other funding bids with regards to CCTV, which is ongoing.

AC raised concerns around the lack of police presence on the streets and that there is no Police Station within Truro. The PCC isn't responsible for the day to day running of the Police Officers but Policing has moved forward and there are limited Officers who are now specialising in newer areas of crime. There is a need to move with the times.

The Policing Priorities are decided through consultation and feedback, which are fed into the 4 year [Policing Crime Plan](#). This Plan holds the Police Force to account.

RK reported back from the Mining Villages Group to say that they believe the decision regarding the merger looks like a done deal to them.

LG stressed that this is definitely not the case, the merger has to have tangible benefits otherwise Alison Hernandez will not support it.

The face of policing is what concerns most people and seeing police officers on the street.

LG stated that people were asked if they would be happy to pay for more policing within their Council Tax, which they would.

This is the potential for more policing on the street but it is up to

the Chief Constable to decide where the officers go. LG to take the feedback back with regards to what is the intention going forward.

Issues were raised relating to the Police being involved in mental health issues within the community due to the cut backs within the NHS.

LG stated that the policing role is protection of life and property and if someone is in a vulnerable situation they won't leave them on the street. The demands are rising so the Police are having to work with other services and partners to respond to needs and find alternative ways to deal with situation.

Inspector Rick Milburn – Sector Inspector for Truro Perranporth and Tregony, Devon & Cornwall Police

See attached presentation

RM stated that crime figures can only tell you so much; it is how they are read and interpreted.

Crime figures have risen by 14% nationally and 17% locally, mainly to due to how the HMRC Inspectorate has changed how crime is recorded. For instance if, 4 people are involved in the same fight, it is recorded as 4 offences.

Sexual assault/Rape cases are now recorded at point of recording rather than after initial investigation, due to giving the victim more confidence with the reporting process.

In some cases, RM is pleased to see the crime figures go up as it means that the Police Officers are doing their job well.

A 200% rise in some cases may only be an extra 2 or 3 cases being reported and external factors such as Brexit can contribute to rising crime levels with regards to certain areas.

Truro still has the lowest crime raise compared to other areas within Cornwall, although last Saturday there were more incidents reported in Truro than Penzance and Camborne combined. This could be due to the warm weather and World Cup.

RM informed the delegates of the Parish Liaison Groups (PLG), which are held quarterly and informs him where Officers need to be placed. Details of concerns raised by the Parishes can be seen in the attached report.

The Truro/Newham Business Improvement District also feed information into the group with regards to shoplifting, Street Drinking and Begging.

There are 3 priorities currently being looked at:

- 1) Anti-Social Behaviour – looking at rough sleeping, street drinking working alongside Truro Safe. Truro Safe are a partnership group tackling issues within Truro. From a police prospective issues have improved.
- 2) Increased Demand – looking for clear communication to manage expectations and look at closer partnership working. They are looking to connecting more with Communities and RM would like to see more 'Bobbys on the beat'. The Police currently engage with PACT, Shop Watch, Pub Watch and engage with farm visits. The Speedwatch Process is currently under review and is a priority to get up and running.
- 3) Good News Updates  
The police are sometimes very good at what they do but don't tell people about it. Officers were at the crime of the scene within 4 minutes at the Michael Spiers Robbery and the Offenders were detained 90 mins after it took place.  
Good news updates will go out via social media.

JC raised concerns around Speedwatch stating that Chacewater were ready to go, with a good active group of volunteers and were then told that the 4 sights that were chosen for recording were too dangerous to use due to speeding cars. The process has now been put on hold and he is concerned about the enthusiasm of the volunteers.

RM is aware of this issue and the problem was due to lack of communication and an out of county Officer reviewing the recording sites. The reviewed Speedwatch process will ensure every group has a dedicated Truro PC who is familiar with the area so issues can be resolved locally.

AC raised concerns around the Newquay Nighttime Economy costing more money to police. RM stated that it does but not to the communities, but what it does do is pull resources from rural areas into the towns on those particular evenings.

If anyone requires the crime figures to be interpreted, please contact the police who will be happy to give details of the crime figures.

DH asked if Truro has a drugs problem. RM replied to say there are different types of drug criminology and it is a focus of policing in Truro although Truro is no different to other town in Cornwall.

BE said he is pleased to hear that resources have been put into Speedwatch and stated that Ellie Grey was very helpful. Tregony has had same problem with regards to the selected speedwatch sites being too dangerous to use for monitoring speeding. If this is the case, then surely people should not be

crossing the road there or using the pavement. It has also had a negative impact on the volunteers.  
RM said that in the new process they will look to allocate sites before recruiting volunteers.

Issues were raised with regards to road signs not being clearly visible due to overgrown hedges or dirt. MOB informed the group to use the [Report It](#) website to report the issues.

Cllr Rowland enquired as to how many Police are currently employed as to how many were employed in 2014/15. RM to investigate but stated that 14 years ago there was no digital crime and Police who used to be frontline are now used in different ways.

Cllr Rowland also asked how the relocation from Lemon Quay to the co-location of Pydar House is working. RM stated that the co-location works better and they are able to either refer or take referrals from partner agencies but it isn't as good as having an actual police station.

It was brought to RM attention that Tregolls Roundabout and Lemon Quay are still listed on the webpages as Police venues.

RM concluded by saying that he and his Officers hate doing a bad job, they are doing the best job they can with ever increasing demands.

Police contact details below:

*To report a crime;*

*~ If an emergency call 999 (life threatened, people injured, offenders nearby etc.)*

*~ If not an immediate emergency please report in one of the following ways:*

- 1) Using the online crime reporting form at the Devon and Cornwall Police website*
- 2) By emailing 101 at: [101@devonandcornwall.pnn.police.uk](mailto:101@devonandcornwall.pnn.police.uk)*
- 3) By phoning 101*
- 4) In person, during office hours at the Police desk in Pydar House, Truro.*

*To report Fraud;*

*~ Contact 'Action Fraud' via the website ([actionfraud.police.uk](http://actionfraud.police.uk))*

*~ or via phone: 0300 123 2040*

*To report dog fouling;*

*~ Cornwall Council 0300 1234 212*

*To report badly parked vehicles;*

*~ Council Parking Enforcement 0300 1234 100*

	<p><i>Crime figures can be obtained from the Devon and Cornwall Police website. If more detail is required for individual crimes in order that you can understand specific circumstances please contact Police Sergeant Marc Sayers via the following e-mail address: <a href="mailto:16101@devonandcornwall.pnn.police.uk">16101@devonandcornwall.pnn.police.uk</a></i></p> <p><i>Your future point of contact for Speedwatch in the Truro area is PC James Hosking contactable via: <a href="mailto:11077@devonandcornwall.pnn.police.uk">11077@devonandcornwall.pnn.police.uk</a> (Please be patient as this process is currently under review)</i></p> <p><i>If your matter relates to general policing in Truro and none of the above apply contact Inspector Rick Milburn via email (preferable) on <a href="mailto:16460@devonandcornwall.pnn.police.uk">16460@devonandcornwall.pnn.police.uk</a> or 01872 227116 (Please note that due to the volume of e-mails I receive it can be up to 10 days before you receive a response)</i></p> <p><i>To those of you on Facebook the Truro, Perranporth and Tregony Police page provides regular updates regarding Policing matters in the Truro area.</i></p> <p><u>Zoe Wonnacott – Community Safety Officer, Cornwall Council</u></p> <p>See attached presentation</p> <p>ZW works in the Community Safety Team, supporting the Safer Cornwall Partnership. The Team is split into geographical areas East, Mid and West. ZW works in the Mid.</p> <p>ZW is responsible for Section 17, which is the Statutory Responsibility of Cornwall Council to look at reducing crime and disorder. She is also responsible for delivering on the 10 Safer Town initiatives that sit in the Mid Area. ZW leads an important role in liaising with relevant partners when there are high intensity emerging issues that require a multi-agency response. Her role is very much around coordinating services which is invaluable to enable the frontline staff to continue with their role.</p> <p>ZW would like to hear from any of the Rural Parishes with regards to any issues or concerns they may have.</p>	
<p><b>3</b></p>	<p><b>Notes of the Panel Meeting (15 May 2018)</b></p> <p>Cllr Teresa Cowling and Joanne Ashely are to be added as attending the meeting.</p>	

	<p><u>Highways Scheme</u></p> <p><i>The Parking Consultation is currently taking place and so there is a need to identify schemes that will fall under this instead of being highlighted in the Highways Scheme.</i></p> <p>MOB informed the delegates that any schemes submitted to the Highways Scheme that then fall under the Parking Consultation can be withdrawn.</p>	
<p><b>4.</b></p>	<p><b>Community Link Officer update</b></p> <p><b>Strengthening Community Networks</b></p> <p>There have been 12 Expression of Interest Forms returned; 10 from Parish Councils and 2 from Cornwall Councillors.</p> <p>BE stressed that his scheme was probably the most expensive and understands it will probably cost more than the £50k allocated to the Network but he is really pleased to see that all the EoI received hadn't just been for providing yellow lines but were for genuine community concerns such as speeding..</p> <p>The Council need to take speeding and road safety seriously, the volume of traffic on the roads has increased over the years. There was a lot of support from the Panel delegates for BE comments regarding speeding</p> <p>The issue regarding using CORMAC as the contractor was raised and Panel Members asked why other external cheaper contractors can't be used. MOB informed them that this has been raised across the other Network Areas and the official guidance is that CORMAC have to be used to complete any works.</p> <p>Following discussion, it was agreed to submit the received EoI to Highways for solutions and costings. This information is to be brought back to a future meeting, where the Panel will decide which schemes will be recommended to be funded through this scheme. A Highways Officer will be in attendance.</p>	
<p><b>5.</b></p>	<p><b>Traffic Management (standing item)</b></p> <p>JH raised the issue, and discussions took place around speed limit signs and investigating guidance around changing them.  <b>ACTION:</b> MOB to investigate and to be added to a future Panel Agenda.</p> <p>RK suggested Parish Councils install posts so that portable speed cameras can be moved around the Parishes.</p>	<p><b>MOB</b></p>



	<p>JLO to raise the Panel Members' concerns around the Council needing to do more to address issues of speeding in our communities directly with Highways.</p>	<p><b>JLO</b></p>
<p><b>6.</b></p>	<p><b>Issues raised by Panel Members</b></p> <p><u>Cllr Allen – Feock Parish Council</u>  RB informed the group of the recent issues Feock have had with regards to Carnon Downs Roundabout maintenance. They were unable to carry out maintenance without health &amp; safety measures being put in place.</p> <p><u>Mark O'Brien</u>  It was agreed to invite the Hall for Cornwall to the November Meeting and the Coast to Coast Local Action Group the September meeting.</p> <p>Other topics for future meetings include:  Pavement Parking  Myth busting/Highways  Public rights of way – unauthorised motor vehicles and to look at 'Experimental TROs.</p>	
	<p><b>Future Meetings</b></p> <p>Tuesday 25 September 2018 – 7pm [Note dated changed from the 18<sup>th</sup> September]  Tuesday 20 November 2018 – 7pm  Tuesday 15 January 2019 – 7pm  Tuesday 19 March 2019 – 7pm  Tuesday 20 May 2019 – 7pm  Tuesday 15 July 2019 – 7pm  Tuesday 17 September 2019 – 7pm  Tuesday 19 November 2019 – 7pm</p>	
<p><b>Date of Next meeting:</b></p> <p><b>Tuesday 25 September 2018 – 7pm</b></p> <ul style="list-style-type: none"> <li>• Coast to Coast Local Action Group</li> <li>• Highways Scheme and motorised vehicles using public rights of way</li> </ul> <p><b>Times and venues for ALL meetings</b></p> <p style="padding-left: 40px;">Times: 7.00pm – 9.00pm</p> <p style="padding-left: 40px;">Venues: To be agreed by the panel</p>		

**Future agenda items:****Contact Officers:**

If you have any queries about the Community Network Panel, please contact:

<b>Name</b>	<b>Role</b>	<b>Telephone</b>	<b>Email / Twitter</b>
<i>Mark O'Brien</i>	Community Link Officer	01872 323551 / 07528983420	<a href="mailto:Mobrien@Cornwall.gov.uk">Mobrien@Cornwall.gov.uk</a>  @MobrienCNM
<i>Sally Sanders</i>	Community Support Assistant	01872 324803	<a href="mailto:ssanders@cornwall.gov.uk">ssanders@cornwall.gov.uk</a>

**Address:** Localism Team, Room 4S, New County Hall, Treyew Road, Truro, Cornwall, TR1 3AY

**Website:** [www.cornwall.gov.uk/truroroselandcna](http://www.cornwall.gov.uk/truroroselandcna)

**Notes published:**