Have your say about Adult Social Care Prevention Services

People have told us they want to take more responsibility for their wellbeing and wellness, be as independent as possible and be part of their community.

To help people achieve this we are planning on changing our approach to promoting wellbeing and supporting independence and we want your views.

The survey is anonymous.

This information will be used to inform future Adult Social Care Prevention Services.

For more information visit: www.cornwall.gov.uk/preventionservices

Privacy Information

Cornwall Council is undertaking this survey to help inform future Adult Social Care Prevention Services.

The data is collected by Cornwall Council as data controller in accordance with the data protection principles contained within the Data Protection Act 2018 and General Data Protection Regulation (GDPR).

We will share survey responses and any comments you make with other Cornwall Council services, but they will be anonymised and you will not be identified. We will not sell or share any personal data collected with any third parties.

We may use and publish survey responses and any comments you make but they will be anonymised and you will not be identified.

Please indicate if you are willing to participate in the Adult Social Care Prevention Services survey and for Cornwall Council to use your survey response and comments to inform future proposals and decisions.

☐ Yes
☐ No
Information about you

Where do you live? Please choose from the localities below:

☐ Penwith West (Penzance/St Ives/Hayle)
☐ Kerrier West to Mid (Camborne/Redruth/Helston)
☐ Carrick Mid (Truro/Falmouth)
☐ Mid to East Cornwall (St Austell/Newquay/Padstow)
☐ East Cornwall (Liskeard/Launceston/ Callington/Saltash/Torpoint)
☐ North Cornwall (Wadebridge/Bodmin/Bude)
☐ Other

What is your age? Please choose from the age groups below:

☐ Under 18
☐ 18-24
☐ 25-34
☐ 35-44
☐ 45-54
☐ 55-64
☐ 65+

Increase social inclusion and a sense of belonging

What do you think would help people to feel that they belong to their local community?

☐ Help with wellbeing and wellness
☐ Change people’s perspective and thinking
☐ Support to access technology and the internet
☐ Help to get out and about
☐ Link to other people with shared interests
☐ Other, please specify

How do you think funding could help local community projects to develop and grow?

☐ Help with marketing and promotion
☐ Coordination of finances and resources
☐ Access to volunteers
☐ Coaching and leadership support
☐ Other, please specify
Helping people to self-manage health and wellbeing

How do you think we could help people to self-manage their health and wellbeing?

☐ Support to identify hazards and prevent falls at home
☐ Tips to stay physically active at home
☐ Exercise groups/ classes/ activities
☐ Tips to stay mentally stimulated at home
☐ Group activities that help people to stay mentally stimulated
☐ Other, please specify

Helping people to maximise independent living skills

What do you think are the key types of support that the Council should fund to help people to live independently?

Please use a scale to show how important each type of support is, where minimum or not important is low and very important is high:

Lifestyle (including diet, exercise and addiction)

☐ Minimum  ☐ 2  ☐ 3  ☐ 4  ☐ Very important

Being active in community

☐ Not important  ☐ 2  ☐ 3  ☐ 4  ☐ very important

Socialising such as family, friendships

☐ Not important  ☐ 2  ☐ 3  ☐ 4  ☐ very important

Money

☐ Not important  ☐ 2  ☐ 3  ☐ 4  ☐ very important

Housing

☐ Not important  ☐ 2  ☐ 3  ☐ 4  ☐ very important

Education/training

☐ Not important  ☐ 2  ☐ 3  ☐ 4  ☐ very important

Employment

☐ Not important  ☐ 2  ☐ 3  ☐ 4  ☐ very important
Technology (equipment, internet)
☐ Not important  ☐ 2    ☐ 3    ☐ 4    ☐ very important
Other, please specify

Improving support for homeless people

What do you think are the key types of support that the Council should fund to help homeless people?
Please use a scale to show how important each type of support is, where minimum or not important is low and very important is high:

Support to help people to stop rough sleeping
☐ Not important  ☐ 2    ☐ 3    ☐ 4    ☐ very important

Short term accommodation with support
☐ Not important  ☐ 2    ☐ 3    ☐ 4    ☐ very important

Access to support after moving on from short term accommodation
☐ Not important  ☐ 2    ☐ 3    ☐ 4    ☐ very important

Long term place to stay which can be called "home"
☐ Not important  ☐ 2    ☐ 3    ☐ 4    ☐ very important

Support at home to maintain tenancy
☐ Not important  ☐ 2    ☐ 3    ☐ 4    ☐ very important

Support to address drug and alcohol addictions
☐ Not important  ☐ 2    ☐ 3    ☐ 4    ☐ very important

Support to access help for mental health issues
☐ Not important  ☐ 2    ☐ 3    ☐ 4    ☐ very important
Other, please specify:


Your ideas

Have you got any other ideas on how to promote wellbeing and support people's independence?

Have you got any other ideas on how to support homeless people and/or prevent homelessness in Cornwall?
Equality monitoring

Equality monitoring is a useful tool to help us plan, improve and possibly change the way we deliver services.

Equality monitoring is good practice and key to ensuring that our service delivery is continually improving by increasing our knowledge about the customers we serve and their potential needs.

By collecting monitoring information we are able to provide evidence that we are reaching people that need our services and identify when we are not.

Meaningful equality monitoring information assists us to:

- Understand who is and who isn’t using our services
- Plan new or changed services and measure their effectiveness
- Highlight satisfaction levels with your services
- Show if any policies, facilities or services are not taking into account equality issues
- Improve our reputation as an equal and fair provider of goods and services
- Improve our reputation as a fair employer who provides equality of opportunity

Cornwall Council is committed to ensuring that our services, policies and practices are free from discrimination and prejudice and that they meet the needs of all the community. For us to check we are providing fair and effective services, we would be grateful if you would answer the questions below. Thank you for your assistance.

You are under no obligation to provide the information requested, but it would help us greatly if you do.

Please tell us about yourself in the following questions.

About you

How do you describe your gender?

☐ Female

☐ Male

☐ Other

How do you describe your ethnic origin? (Please read carefully before selecting the ethnic group that you feel most closely reflects your background).

☐ Asian or Asian British
☐ Black or Black British
☐ Cornish
☐ Mixed (e.g. White and Asian)
☐ White (e.g. British, Scottish)
☐ Other Ethnic Group

**Do you consider yourself to have a disability?**

☐ Yes
☐ No

Do you need someone to help you understand information? For example: someone to read documents with you or an interpreter. Please use the space below:

Is there anything we can do or put in place which would make it easier for us to offer you an equal service? For example documents in large print, hearing loop. Please use the space below:
It would help the Council to know of any barriers you have faced when dealing with us. Please use the space below:

Thank you for taking the time to complete this survey

We appreciate your views on our Adult Social Care Prevention Services. We will use what you tell us to help inform and develop future services.

If you have any questions about the Adult Social Care Prevention Services or this survey, please email: adultcommissioning@cornwall.gov.uk

Please return your completed survey questionnaire by 7 September 2018.

You can scan your questionnaire and send it by email to: adultcommissioning@cornwall.gov.uk

By post to: Adult Social Care Prevention Services, Commissioning Team, E1, County Hall, Treyew Road, Truro. TR1 3AY

Please contact us if you need this questionnaire in another format or language, for example large print.

- Email: comments@cornwall.gov.uk
- Telephone: 0300 1234 100
- Cornwall Council, County Hall, Treyew Road, Truro TR1 3AY