



Cornwall Council budget consultation
survey questionnaire

Fair processing notice and data protection statement

PFA Research is undertaking this survey, on behalf of Cornwall Council, to gather residents' views on the Council's draft budget, and how they would allocate the Council's budget to provide services.

The information you provide on this form will be held by PFA Research and Cornwall Council and used by us to help shape and inform our budget and how the Council works in the future. The results of this survey will be available to view on our website, linked from this page: www.cornwall.gov.uk/haveyoursay from February 2018.

Your information will not be used for any other purpose by PFA Research or Cornwall Council, and will not be shared with any other third party without your permission. In accordance with Cornwall Council's Record Retention Policy, the information you provide on this form will be retained for five years, after which period it will be destroyed in a secure manner. All personal information held by PFA Research and Cornwall Council is held safely in a secure environment.

Click Start to continue



START

Where the Council budget comes from

As one of the largest unitary councils in the country, Cornwall Council has a budget around £1 billion a year. We use the budget to provide services to more than half a million residents and over five million visitors a year.

We don't get all of our money from Council tax; only a quarter, about £270 million, of the budget comes from Council tax. The other three quarters comes from other sources.



START



Cornwall Council Budget challenge

Cuts to central Government funding, along with rising costs and demand for services, mean we have already had to make £300 million of savings and now need to find a further £75 million over the next four years.

We are prioritising spending in the areas residents have told us matter most in our residents' survey.

We now want to hear from you on how you would allocate the budget...



How we spend money across the Council

For every £100 we currently receive to fund services, we spend:



Figures have been rounded up for the purpose of this illustration, November 2017

These are the ongoing costs of providing services for people in Cornwall. On top of this, we get money for capital investment to build homes, business space and roads.

On the next page we will ask how **you** would spend the budget.



NEXT

How would you spend the budget?

For every £100 available to fund services, if you could choose, how would you allocate your budget to each of the services below?

Councils are required to balance their budget by law, so your budget total will have to come to £100.

Helping children and young people get the best start in life they can

Caring for adults who need our help

Housing benefit for people on low incomes, helping to prevent homelessness

Planning, building new homes, investing in Cornwall's economic growth, major road schemes, schools and buildings

Collecting rubbish and recycling, and looking after our countryside, parks and beaches

Fixing and maintaining roads, on street lights, and on public transport helping people to get where they need to be

Running the Council and holding elections

Fire and rescue services, fighting and preventing fires and keeping our communities safer

Helping people keep well and stay healthy

Online services, improving customer access and offering different ways for our residents to contact us

Running libraries, registration services and maintaining trading standards

Total (£):

0/100



If you were to spend more than your budget, you would have to find the additional money from somewhere else. The Council faces the same challenge in setting our budget. We have to decide whether we increase Council tax, charge more for services, and change how we provide services or stop providing them altogether.

Our draft budget contains a 4.99% increase in Council tax; this includes a special levy of 3% for adult social care. Overall, for a band D property, this will be an increase of £1.34 per week / £69.80 a year.

Would you increase Council tax by more than 4.99%? (This would require a public Referendum vote.)

Yes - a little

Yes - a lot

No

Are there any services you think we should reduce or stop providing?

Would you increase charges for services?

Yes - a little

Yes - a lot

No

If yes, what service(s) would you charge more for?



NEXT

Would you like to be involved in other surveys and receive more information about Cornwall Council?

If you would like to take part in our online residents' panel, please tick the box below and provide your email address.

Confirm opt in to residents panel

Email address for panel

If you would like to receive our e-newsletter, please tick the box and provide your email address.

Confirm opt in to e-newsletter

Email address for newsletter



Equality questions

Would you mind answering five further short questions about yourself?

Yes, that's fine

No thank you (take me to the end)



What is your postcode?

What is your age?

- 19 and under
- 20 – 29
- 30 – 39
- 40 – 49
- 50 – 59
- 60 – 69
- 70+

How do you describe your ethnic origin?

- Asian or Asian British
- Black or Black British
- Cornish
- Mixed (e.g. White and Asian)
- White (e.g. British, Scottish)
- Other Ethnic Group

Do you consider yourself to have a disability?

- Yes
- No

How do you describe your sex?

- Female
- Male
- Other



You can find out more about Cornwall Council and our budget at www.cornwall.gov.uk/budget2017

You can follow us on Facebook @forCornwall and on Twitter @CornwallCouncil

FINISH

Please return your completed survey, before 29 December 2017 to:

Cornwall Council, Have your say - budget consultation
Room 4S
County Hall
Treyew Road
Truro
TR1 3AY

Thank you for taking the time to complete our survey.

We will use what you and other people tell us to help inform and shape our draft budget that Cabinet and Full Council consider in February 2018.

If you would like to be kept informed about our business plan and budget, please provide your email address in the box below.

Email address for updates on business plan and budget



COMPLETE