



**Towl an Yeth
Kernewek rag Konsel
Kernow 2016–2018**
Cornwall Council Cornish
Language Plan 2016–
2018

04/11/2015

Sodhva an Yeth Kernewek
Cornish Language Office

Current Document Status			
Version	1.0	Approving body	Cabinet
Date	13 November 2017	Date of formal approval (if applicable)	04/11/2015
Responsible officer	Mark Trevethan, Cornish Language Lead		
Location	http://www.cornwall.gov.uk/leisure-and-culture/the-cornish-language/cornish-language/cornish-language-office/cornish-language-strategy-and-plans/		

Contents

1. Summary	4
2. Introduction	4
2.1 About the Plan	4
2.2 About Cornish	5
2.3 Strategic context	5
3. Commitments	6
3.1 Strategic	6
3.2 Internal systems	9
3.2.1 Identity	9
3.2.2 Communications	13
3.2.3 Publications	18
3.2.4 Council staff	19
3.3 Work with external partners and outward facing services.....	21
4. Implementation and Monitoring	29
4.1 Publicising the Plan	29
4.2 Implementing the Plan	29
4.3 Resourcing the Plan	29
4.4 Monitoring the Plan.....	29
Further information	34

1. Summary

Cornwall Council recognises that Cornish is a unique cultural asset which underpins the distinctiveness of Cornwall and has an important part to play in the cultural, economic and social life of the region. The Council agreed a Development Strategy for the Cornish Language in 2006 and remains committed to the visions expressed within it. In 2015 a consultancy was commissioned which has updated the strategy for the next ten years and provided recommendations on the structure for delivery which place the responsibility for strategic direction firmly with Cornwall Council. The Council maintains a small staff with responsibility for the Cornish Language under Economic Development and Culture and has also been responsible for the management of the funds allocated by central government for the support of the language since 2006.

A refreshed policy on the Cornish Language was adopted in 2013, within which the Council undertook to put in place a language plan to guide the promotion and use of Cornish within the Council itself and within the services provided by the Council. The need for such a plan was re-iterated in the consultancy report in 2015 and the resulting Outline Strategy. This plan sets out the core commitments the Council undertakes to deliver within the next three years and those areas within which it will seek to encourage the inclusion of the Cornish language as appropriate during the life of the plan.

2. Introduction

2.1 About the Plan

This Language Plan supports the Language Policy adopted by the Council in 2013 and fulfils the commitment made in that policy to produce a document to set out the commitments the Council has undertaken in regard to Cornish and the way in which it will seek to incorporate use of the language within the council, within council services and within work with partners and clients. It reflects the aims of the Cornish Language strategy insofar as they apply to the council and its work. It underlines the Council's commitment to the strategy. It does not include wider plans for the development of the language which will be the subject of the annual work-plans which the Council undertakes to produce through the Language Office in consultation with the language community and funding bodies. The actions in this plan are intended to fit within Council procedures and systems and incur as little expenditure as possible at this stage

or be implemented only in the event of external funding being available.

2.2 About Cornish

Cornish is a Celtic language, closely related to Welsh and Breton, which was spoken in Cornwall up to the nineteenth century, when it virtually disappeared. The revival began in the early 20th century and the language has gradually been revitalised, due to the efforts of volunteers and speakers. In 2002 it was recognised under the European Charter for Regional or Minority Languages. The first development strategy was adopted in 2005 and funding from Cornwall and from central government allowed the language to progress much more rapidly. Interest in Cornish is now higher than ever and the numbers of learners and speakers have increased considerably. Cornish is also now used widely as a mark of local distinctiveness and an integral part of Cornish cultural life. This plan marks a new phase as Cornwall Council commits itself to a leading role in the further development of Cornish.

2.3 Strategic context

Official policy on Cornish rests on two major documents: the European Charter for Regional or Minority Languages, which the UK extended to Cornish in 2002 and the Framework Convention for National Minorities, extended to Cornwall in 2014 and which includes further commitments to the protection and development of the language.

The first Development Strategy was adopted in 2006. Cornwall Council agreed a new policy on the Cornish Language in 2013 and a new strategy has been formulated for the period 2015-2025. The Cornish Language Plan is a commitment within both the 2013 policy and the 2015 strategy. Commitments in the plan are, where appropriate, cross-referenced to the strategy.

3. Commitments

3.1 Strategic

Strategy Objective	Action	Performance Indicator	Responsibility	Timescale	Resource	Link to FCNM and ECRML
Strategic development						
	To develop and implement a Cornish Language Plan in relation to the increased use of Cornish by Cornwall Council.	Annual review	Chief Executive Cabinet Member for Economy and Culture Language Lead Officer	Adoption November 2015. Long-term implementation	Within the responsibilities of the Language Lead Officer role.	Supports the provisions of the FCNM and the ECRML
	To pursue the drafting of a Cornish Language Act, in order to put Cornish on the same footing as	Monitor progress.	Chief Executive Council Leader Legal Service	For development over the life of the plan.	Officer and member time.	Supports the provisions of the FCNM and the ECRML

	other UK Celtic languages.					
	To continue to work with central government to fulfil UK responsibilities under the Charter and the FCNM in respect of the Cornish Language	Monitor progress. Funding agreement in place	Chief Executive Cabinet Member with responsibility for Economy and Culture	Ongoing.	Officer and member time.	Supports the provisions of the FCNM and the ECRML
	To employ a specialist officer and support to manage the Council's work with the language.	Already in staff structure.	Economic Development and Culture	In place	Identified salary commitment in place.	Supports the provisions of the FCNM and the ECRML
	To provide leadership through the Portfolio holder	Regular meetings between the Portfolio holder	Portfolio holder EEE senior staff.	Forum meetings twice yearly. Ongoing	Portfolio holder and relevant staff time.	Supports the provisions of the

	and relevant senior staff and to liaise with the community through the Cornish Language Forum.	and responsible staff. Twice yearly meetings of the Forum.	Language Lead Officer	support and liaison.	Hosting of the Language Forum in Lys Kernow. Officer and Portfolio holder time to attend.	FCNM and the ECRML
	To promote the Cornish Language Strategy and to produce an annual work programme.	Work programme produced annually. Targets monitored.	Language Lead Officer	February 2016, 2017 and 2018. Progress reports 6 monthly to the Cornish Language Forum and other audiences as appropriate.	Within the responsibilities of the Language Lead officer role.	Supports the provisions of the FCNM and the ECRML

3.2 Internal systems

3.2.1 Identity

The use of Cornish within corporate identity will increase its visibility and make a statement about how it is valued by the authority which will assist in securing status for the language. The practice within Cornwall Council will lead practice in other organisations and influence partners.

	Action	Performance Indicator	Responsibility	Timescale	Resource	Link to FCNM
Corporate Signage						
Current practice	Some signage in and around Lys Kernow / County Hall is bilingual, but use is not consistent.					
Development	<p>Establish a coherent policy for the use of Cornish on internal signage to replace the current ad-hoc implementation.</p> <p>Expand the use of bilingual signage within council owned</p>	Number of signs replaced and the number completed bilingually.	Facilities management	Implementation over a number of years, on a replacement or new signage basis only.	Bilingualism already included in the signage contract. Signs will be no bigger and therefore there is no additional cost.	FCNM Article 11, paragraph 3

	buildings.					
Business stationery						
Current practice	Some Council members have bilingual business cards and email sign-offs which were offered on an opt-in basis. Cabinet papers contain bilingual headings					
Development	Change offer to members to an opt-out basis	Number of translations provided	Dem. Services. Design Team Translation service support.	Apply to new orders. Extend to full council 2017 following the council elections.	Change of practice. Additional cost 0.22p per 100 cards. Translation supplied via the Language Lead officer and the translation service.	ECRML. Actively promote the use of the language FCNM Article 15
	Produce bilingual business cards	Monitor take-up	Design Team Translation	Apply to new orders as required.	Cost difference as for Member	ECRML. Actively promote

	for officers		service support		cards. Translation supplied via the Language Lead officer and translation service.	the use of the language FCNM Article 15
Corporate policies						
Current practice	The Cornish Language policy exists in isolation and does not routinely inform other corporate policy or service delivery. Strategies and policy documents have their Foreword in Cornish in most cases, but there is little consideration of the part the language could play within policies and strategies.					
Development	Continue to provide bilingual forewords to official documents as standard.	Monitor use in official documents	Communications	In place.	No additional resource - practice in place. Translation provided via the Language	ECRML. Actively promote the use of the language FCNM Article 15

					Lead officer and translation service.	
	Consider the Cornish Language Policy as a cross cutting policy and ensure that its provisions and that of this plan are considered when formulating corporate policy and service plans.	Monitor new policies and service plans for inclusion.	Policy	Apply to new policies. Include in service planning guidance when refreshed.	No additional financial resource. Impact on service delivery resource to be determined on a case by case basis.	Supports the provisions of the FCNM and the ECRML

3.2.2 Communications

The use of Cornish in communications internally and with the public is important in underlining commitment to the language. It increases the visibility of the language and raises its status and normalises its use.

	Action	Performance Indicators	Responsibility	Timescale	Resource	
Use of Cornish greetings						
Current practice	Reception staff do already on occasion try to use some Cornish phrases, particularly when there are known Cornish speakers arriving for a meeting, but there is no specific provision or training offered. There has been no use of Cornish within the call centre other than for Speak Cornish week in 2013.					
Development	Encourage use of Cornish greetings by reception staff. Intranet based training / training module on basic greetings (audio files) or face-to-face.	Training materials in place. One two word phrase to be used. Alternative phrases given for use if staff so wish. Training and use evaluated.	Facilities. Language support through Language officer	Upload audio files for training by April 2016. Materials already developed for other organisations can be used. Deliver to staff as appropriate thereafter.	Language office time to adapt materials. Staff time to practise greetings.	FCNM Article 10, paragraph 2

	Encourage use of basic Cornish greetings by call centre staff and officers. Basic information /audio files to be made available on the Intranet. Face to face training if required.	Training materials in place. One two word phrase to be used. Alternative phrases given for use if staff so wish. Training, use and public response evaluated.	Call centre. Language office.	Pilot in 2016 Review and set ongoing policy and standards 2017	Language office time to adapt materials. Staff time to practise greetings initially - minimal.	FCNM Article 10, paragraph 2
Mail and email						
Current practice	Occasional use by members and officers of bilingual email signatures and of sign off phrases within emails. Correspondence received in Cornish is usually sent to the language office for translation.					
Development	Provide officers with a translation of their job title,	Provide translations Monitor	All services	Incremental approach in order to manage the translation	Individual electronic application.	ECRML. Actively promote the use

	department and other details for use on email signatures.	progress		load, service by service.	No additional financial implication. Translation through the Language Lead officer and translation service.	of the language FCNM Article 15
	Make the corporate email disclaimer bilingual	Bilingual disclaimer in place and used corporately	Information Services	2016	Electronic application, which establishes a corporate use of the language with minimal service disruption.	ECRML. Actively promote the use of the language FCNM Article 15
	Ensure that correspondence received in Cornish	Monitor incidence.	Individual departments Language Office	2016	Language office time. Incidence	FCNM Article 10, paragraph

	receives a reply either bilingually or in Cornish. Ensure departments are aware of the language office services.				very low.	h 2 Article 15.
Websites						
Current practice	The Cornwall Council website currently contains no Cornish although this was planned for before the site migrated. The section about the language links to the Cornish Language Partnership site.					
Development	Develop a policy on the use of some Cornish on the website. The aim will be to incorporate the language within titles and relevant sections, not to translate large portions of the	Agree level of use. Implement.	IS Web team. Language office.	Incremental approach 2016-2018.	Language Lead officer time, within role remit. Website staff time to discuss and implement. Translation via Language	FCNM Article 10, paragraph 2 ECRML. Article 7. Actively promote the use of the language

	<p>site. The policy should highlight the use and importance of the language without interfering in any way with clear communication and be limited to items which do not require constant updating.</p>				<p>Lead officer and translation service.</p>	
--	---	--	--	--	--	--

3.2.3 Publications

The use of Cornish in publications will assist in raising visibility and status for the language. It also assists in the development of new terminology.

	Action	Performance Indicators	Responsibility	Timescale	Resource	
Printed material						
Current practice	There are no current guidelines for the use of Cornish in printed material					
Development	Develop guidance to assist services in considering the use of Cornish within printed material as appropriate.	Guidance produced	Communications	Develop 2016 Distribute to departments when completed.	Staff time - Language Lead officer to develop guidance in conjunction with communications staff.	ECRML. Article 7. Actively promote the use of the language FCNM Article 15
Public Relations and the Media						
Current practice	Queries on / in Cornish are usually referred to the language office to deal with.					

Development	Ensure all departments are aware of the office.	Monitor number of queries and responses.	Communications	Ongoing	None	FCNM Article 10, paragraph 2
	Ensure all departments are aware of the council policy and plan for Cornish and are therefore equipped to answer basic questions.	Information distributed	Language Office	Produce information sheet 2016	Language Lead Officer time	FCNM Article 15

3.2.4 Council staff

If the council is to increase the presence of Cornish, then ensuring that staff members are aware of the language and policy is important. Encouraging the acquisition of some degree of Cornish by staff will help in ensuring that language skills are valued, which in itself contributes to the perception of Cornish as a living part of our culture.

	Action	Performance Indicators	Responsibility	Timescale	Resource	

Language awareness and language learning						
Current practice	There is no training on offer.					
Development	Develop and provide Cornish language and culture awareness training / guidance for senior staff and Members. Develop for all staff thereafter.	Sessions delivered	Dem Services / HR / individual staff members.	Develop or commission 2016 Deliver from Autumn 2016 Include in induction thereafter.	Sessions delivered by Language Lead Officer or commissioned externally. Production of guidance materials.	FCNM Article 12 Article 14
	Ensure that all staff are made aware of opportunities for learning Cornish provided online.	Monitor language skills and take-up through PDS system.	Links to existing courses and resources advertised to staff via the Learning Pool.	Links in place 2016. Take-up is individual by staff in own time.	None. Links provided by language office.	FCNM Article 12 Article 14
	Encourage the acquisition of language skills	Monitor through PDS	Within guidance on PDS	Include in PDS guidance from 2016	None	FCNM Article 12

	as a valid PDS objective for staff (precedent already exists)					Article 14
--	---	--	--	--	--	------------

3.3 Work with external partners and outward facing services

The council works in partnership with strategic bodies, commercial organisations, delivery organisations and networks. In addition it procures contracts and allocates supports through commissioned work and grants. The Council's policy on Cornish will be applied through encouraging partner organisations to implement policies in respect of Cornish and by including requirements around Cornish within contracts and funding agreements.

	Action	Performance Indicators	Responsibility	Timescale	Resource	
General						
Development	To maintain a lobbying and awareness-raising function in support of the wider use of Cornish within relevant partnerships and networks.	Inclusion in plans and projects. Guidance given.	All departments	Ongoing	Change to guidance only	ECRML. Article 7. Actively promote the use of the language

	Eg. LEP, CDC, Parish and Town Councils					
Project development						
	<p>Include opportunities for the use of Cornish language within projects led by the Council where possible and appropriate.</p> <p>Generic guidance already available for the language office.</p>	<p>Consideration to be given to the use of Cornish. If no Cornish included, a statement as to why it is not appropriate to be included for monitoring purposes.</p>	<p>Originating departments.</p>	<p>Disseminate guidance 2016</p> <p>Implement for new projects by 2017.</p>	<p>Resource may be within project budgets or via external funding.</p> <p>Activity will be contingent on budget availability and guidance will emphasise ways of using language which are cost neutral or low cost. Guidance will assist in looking at the possibilities at the outset, rather than adding in at a</p>	<p>ECRML. Article 7. Actively promote the use of the language</p>

					late stage which could incur additional expenditure.	
	Encourage applicants for council grant aid to consider the use of Cornish within their projects.	Monitor impacts.	Individual services to include within grant application documentation.	Develop guidance 2016 Implement 2017	None. Guidance only.	ECRML. Article 7. Actively promote the use of the language
Signage						
Current provision:	Bilingual signage as standard for new and replacement street signs. Bilingual town, village and parish names as a matter of choice.					
Development	Maintain current policy on bilingual street signage	Number of bilingual signs	Address Management	In place.	Policy and practice already in place and the requirements for Cornish use is within current contracts. Signs are no larger and therefore there is	FCNM Article 11, paragraph 3.

					no additional cost incurred.	
	Strongly encourage towns, villages and parishes to include Cornish on signage and provide guidance to facilitate this.	Number of signs erected	Highways	2016. Towns and parishes already have the opportunity to add Cornish to boundary signs, but there is no guidance in place to encourage knowledge and take-up.	None. This is encouragement only. The responsibility for expenditure for additional elements on town and parish signs lies with the towns and parishes themselves.	FCNM Article 11, paragraph 3.
	Extend provision to junction names for new and replacement signs	Number of signs erected	Highways and Highways Agency	Already underway.	Replacement/new sign only. Will work in the same way as the existing street signage.	FCNM Article 11, paragraph 3.
	Extend provision to ancillary road signs.	Number of signs erected	Highways	2018	Replacement/new signs only, within existing budgets as for	FCNM Article 11, paragraph 3.

					street signage.	
Community Planning						
Development	Encouragement at community level for the inclusion of Cornish in activities, plans and projects.	Develop guidance	Localism team Language Lead Officer	2016 guidance Implementation 2016-18	Development of guidance within Language Lead remit, to be developed in association with the localism team. Delivery by localism team as part of advice and guidance to communities.	ECRML. Article 7. Actively promote the use of the language FCNM Article 15
Language Learning						
Current practice: No formal support or guidance from the LEA, though informal support has been given to the language office education staff, who have worked within formal education at all levels.						
Development	Provide support and encouragement	Monitor take-up of opportunities	Education, Health and Social Care	2016	Inclusion of Cornish within the information	FCNM Article 12, all

	nt to schools to include the teaching of Cornish. Support its inclusion in teacher training provision.		Cornwall Learning Specialist input from Cornish language office.		given to schools. Endorsement of services available.	paragraphs . FCNM Article 14, paragraph 2.
Development	Encourage officers working with children and young people outside schools settings to consider incorporating Cornish into project work and service planning.	Monitor impact.	Education, Health and Social Care	2017	Addition to current guidance only.	FCNM Article 14, paragraph 2.
	Promote Cornish language learning	Information published	Adult Education Language Lead	Information 2016 Provision 2018	Inclusion in publicity. Work towards the development of	FCNM Article 12, all paragraphs

	opportunities through Adult Education information. Work to develop provision within the service.		Officer		provision under Adult Education in conjunction with the Language Lead officer. Included within Language Lead officer responsibilities.	. FCNM Article 14, paragraph 2.
	Maintain administrative responsibility for the WJEC assessment system. The examination Board requires endorsement from the LEA.	Number of candidates per year.	Schools Improvement Section	Underway through the Language Office. LEA requirement endorsement only.	Candidates pay entry charges which covers the costs. Language teachers administer the assessments.	FCNM Article 14, paragraph 2.
Access to learning						
Current practice: Resources provided through library and online provision						
	Continue to	Monitor	Shared	Ongoing	Within existing	FCNM

	provide public resources through library provision and through the Cornish Studies Library.	resource provision and take-up	Services		budgets. Continuation of current practice.	Article 14, paragraph 2.
	Provide access to online information and resources.	Maintain	Language Lead Officer	Ongoing	Staff time adding information to current databases.	FCNM Article 12, all paragraphs . FCNM Article 14, paragraph 2.

4. Implementation and Monitoring

4.1 Publicising the Plan

The plan will be publicised:

- to the public through the Council website and through the provision of copies in libraries
- through internal systems to all departments,
- to the Cornish language community via the Cornish Language Forum, Cornish language groups and the Cornish Language Lead Officer

4.2 Implementing the Plan

Initial responsibility for the plan will lie with the relevant Portfolio holder and the Cornish language lead officer. Individual action points will need to be mapped against departmental time and budget constraints and therefore the plan should be viewed as a working document, to be regularly reviewed and amended. Implementation is seen a long-term exercise and depending on the action may be rolled out over a number of years.

4.3 Resourcing the Plan

Much of the development is designed to work within existing budgets or to be built in at an early stage so that any resource needed is identified before the work is undertaken. Staff time is likely to be the greatest resource implication in many of the actions, but much will be specialist input via the language office.

4.4 Monitoring the Plan

The plan will be subject to annual formal review through the Cabinet.

Appendix 1

Framework Convention for National Minorities

Referenced Articles

Article 10

1. The Parties undertake to recognise that every person belonging to a national minority has the right to use freely and without interference his or her minority language, in private and in public, orally and in writing.
2. In areas inhabited by persons belonging to national minorities traditionally or in substantial numbers, if those persons so request and where such a request corresponds to a real need, the Parties shall endeavour to ensure, as far as possible, the conditions which would make it possible to use the minority language in relations between those persons and the administrative authorities.

Article 11

3. The Parties undertake to recognise that every person belonging to a national minority has the right to display in his or her minority language signs, inscriptions and other information of a private nature visible to the public.
4. In areas traditionally inhabited by substantial numbers of persons belonging to a national minority, the Parties shall endeavour, in the framework of their legal system, including, where appropriate, agreements with other States, and taking into account their specific conditions, to display traditional local names, street names and other topographical indications intended for the public also in the minority language when there is a sufficient demand for such indications.

Article 12

1. The Parties shall, where appropriate, take measures in the fields of education and research to foster knowledge of the culture, history, language and religion of their national minorities and of the majority.
2. In this context the Parties shall inter alia provide adequate opportunities for teacher training and access to textbooks, and facilitate contacts among students and teachers of different

communities.

3. The Parties undertake to promote equal opportunities for access to education at all levels for persons belonging to national minorities.

Article 14

1. The parties undertake to recognise that every person belonging to a national minority has the right to learn his or her minority language.
2. In areas inhabited by persons belonging to national minorities traditionally or in substantial numbers, if there is sufficient demand, the Parties shall endeavour to ensure, as far as possible and within the framework of their education systems, that persons belonging to those minorities have adequate opportunities for being taught the minority language or for receiving instruction in this language.
3. Paragraph 2 of this article shall be implemented without prejudice to the learning of the official language or the teaching in this language.

Article 15

1. The Parties shall create the conditions necessary for the effective participation of persons belonging to national minorities in cultural, social and economic life and in public affairs, in particular those affecting them.

Appendix 2

European Charter for Regional or Minority Languages

Article 7 – Objectives and principles

1. In respect of regional or minority languages, within the territories in which such languages are used and according to the situation of each language, the Parties shall base their policies, legislation and practice on the following objectives and principles:
 - a. the recognition of the regional or minority languages as an expression of cultural wealth;
 - b. the respect of the geographical area of each regional or minority language in order to ensure that existing or new administrative divisions do not constitute an obstacle to the promotion of the regional or minority language in question;
 - c. the need for resolute action to promote regional or minority languages in order to safeguard them;
 - d. the facilitation and/or encouragement of the use of regional or minority languages, in speech and writing, in public and private life;
 - e. the maintenance and development of links, in the fields covered by this Charter, between groups using a regional or minority language and other groups in the State employing a language used in identical or similar form, as well as the establishment of cultural relations with other groups in the State using different languages;
 - f. the provision of appropriate forms and means for the teaching and study of regional or minority languages at all appropriate stages;
 - g. the provision of facilities enabling non-speakers of a regional or minority language living in the area where it is used to learn it if they so desire;
 - h. the promotion of study and research on regional or minority languages at universities or equivalent institutions;
 - i. the promotion of appropriate types of transnational exchanges, in the fields covered by this Charter, for regional or minority languages used in identical or similar form in two or more States.

2. The Parties undertake to eliminate, if they have not yet done so, any unjustified distinction, exclusion, restriction or preference relating to the use of a regional or minority language and intended to discourage or endanger the maintenance or development of it. The adoption of special measures in favour of regional or minority languages aimed at promoting equality between the users of these languages and the rest of the population or which take due account of their specific conditions is not considered to be an act of discrimination against the users of more widely-used languages.
3. The Parties undertake to promote, by appropriate measures, mutual understanding between all the linguistic groups of the country and in particular the inclusion of respect, understanding and tolerance in relation to regional or minority languages among the objectives of education and training provided within their countries and encouragement of the mass media to pursue the same objective.
4. In determining their policy with regard to regional or minority languages, the Parties shall take into consideration the needs and wishes expressed by the groups which use such languages. They are encouraged to establish bodies, if necessary, for the purpose of advising the authorities on all matters pertaining to regional or minority languages.
5. The Parties undertake to apply, *mutatis mutandis*, the principles listed in paragraphs 1 to 4 above to non-territorial languages. However, as far as these languages are concerned, the nature and scope of the measures to be taken to give effect to this Charter shall be determined in a flexible manner, bearing in mind the needs and wishes, and respecting the traditions and characteristics, of the groups which use the languages concerned.

Document information

Contacts

Mark Trevethan, Cornish Language Lead, Economic Growth Service

Further information

For further information visit the Cornish Language Office at www.cornwall.gov.uk/cornishlanguage, or email cornishlanguage@cornwall.gov.uk, or call 01872 323497.

Alternative formats

If you would like this information in another format please contact:
Cornwall Council, County Hall, Treyew Road, Truro TR1 3AY

Telephone: **0300 1234 100** email: enquiries@cornwall.gov.uk

www.cornwall.gov.uk

Please consider the environment. Only print this document if it cannot be sent electronically.