

Disabled parking exemption scheme

Terms and conditions
May 2018



**Disabled exemption scheme valid car parks:
Free parking is permitted in any Cornwall Council pay and display or Pay on Exit car parks. Parking is not valid in reserved or permit bays.**

The exemption scheme:

1. To be eligible for the scheme a vehicle must be registered as disabled on the vehicle registration document (V5C) and a copy of that document will be required to be submitted with the application. Hire, rental and courtesy vehicles are not eligible.
2. Allows the parking of a vehicle registered within the scheme to park for free in any Cornwall Council pay & display or Pay on Exit car park. If all disabled bays are already full, parking is permitted in any other pay & display space. Parking under the exemption scheme is not valid in reserved or permit bays and vehicles parked in these could be subject to a penalty charge notice.
3. Only one vehicle can be registered per person.
4. Registration of the vehicle and free parking under the exemption scheme is only valid for the dates as stated in the confirmation of registration. Registration is valid from 00.01am on the start date and finishes at midnight on the expiry date stated.
5. Free parking is only valid for the vehicle registered with the Council as stated on the emailed confirmation of registration, it is not transferable to other vehicles.
6. Vehicles registered within the scheme must only be passenger or light goods vehicles.
7. A registered vehicle must still correctly display a valid Blue Badge and clock and abide by the other appropriate rules or it could be subject to receiving a penalty charge notice. Parking for free is only permitted up to the maximum stay time of the car park (this is detailed on the car park tariff boards).
8. Registration within the scheme does not guarantee a parking space at any time or at any location.

Vehicle registration changes

9. Vehicle registration changes can be made by the Permit Team. To request a change contact parkingpermitenquiries@cornwall.gov.uk or call 0300 1234 222. Changes to our system can take up to 3 days to process so they need to be advised in advance. NB It is not possible for temporary arrangements for you to park with the new vehicle and you will only be able to use it once it has been confirmed by the Permit Team that the new vehicle registration details have been fully processed. In emergency situations only e.g. the vehicle is stolen, the team can make arrangements for parking to be available using an existing permit.

Car park terms and conditions

10. Ticket holders must adhere to any parking restrictions applied to any Cornwall Council car park (as displayed on notice boards) irrespective of being registered with the scheme.
11. Cornwall Council accept no liability in respect of loss or damage to any vehicle or any contents thereof unless such loss or damage is caused by the negligence of the Council.

Change of eligibility / removal from registration

12. If a vehicle no longer qualifies to be registered as disabled on the vehicles registration document (V5C) it is no longer eligible to be registered under the exemption scheme. Cornwall Council must be immediately notified so it can remove the vehicle from the scheme register. Cornwall Council reserves the right to request to see a copy of the V5C document at any time.

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Exemption scheme administration fee

13. The initial charge made for registration with the exemption scheme is for an administration fee. If a vehicle no longer needs to be registered for any reason or the vehicle loses eligibility to be registered within the scheme, refunds will not be payable.

Renewal of a ticket

14. It is the responsibility of the ticket holder to renew a ticket in sufficient time before it expires. It is not possible for temporary arrangements to be made for parking if a ticket is not renewed in time. If the ticket has expired before a new one has been purchased then you must pay for parking.

Closure of car parks

15. Any person duly authorised by the Council may close all or any part of a car park whenever it is considered such closure is reasonably necessary. Registered vehicles must not enter any Council car park once closed. Failure to comply with signs or instructions given by duly authorised personnel may result in action being taken by the Council.

Penalties

16. Any breaches of the terms and conditions outlined above may result in a Penalty Charge Notice being issued.

17. Serious abuse of the system will lead to the cancellation of the registration and would affect the ability to be registered again.

18. Contravention of other parking restrictions could lead to the issue of a Penalty Charge Notice, irrespective of being registered with the scheme.

It is an offence, under Section 115 of the Road Traffic Regulation Act 1984, for anyone to knowingly make a false statement to obtain a parking ticket for himself or any other person. It is also an offence for anyone who with intent to deceive, misuses, or lends to, or allows to be used by, any other person a parking ticket or makes or has in his possession any such thing so as to closely resemble a parking ticket which is calculated to deceive.