Taking Control, Shaping Our Future

Have Your Say

Cornwall and the Isles of Scilly Health and Social Care Plan 2016 - 2021

Easy Read
Have your say

We want to know what you think about our plans for health and social care services in Cornwall.

Please read the easy read report: Taking Control, Shaping Our Future.

Then please complete this questionnaire.

When you have finished please post your answers to:

FREEPOST RTES-UZXK-SHBG
Louise Moore, NHS Kernow
Sedgemoor Centre, Priory Road
St Austell
Cornwall PL25 5AS

Please get your answers to us by Friday 20 January 2017.
Question 1. What do you think about the six ways we want to improve health and social care services?

1. Helping people to live healthier lives

2. Getting Health Services and Social Care services to work together better

3. Focus on urgent and emergency care
4. Managing people with special or long lasting health problems

5. Improving how we work

6. Changing the way the system works

Why have you ticked those boxes?

Is there anything we have missed?
Question 2. Please tell us which of these is most important to you by writing ‘1’ by the most important, ‘2’ by the next most important, ‘3’ by the next most important and so on.

- [ ] Helping people to live healthier lives
- [ ] Getting Health Services and Social Care services to work together better
- [ ] Focus on urgent and emergency care
- [ ] Managing people with special or long lasting health problems
- [ ] Improving how we work
- [ ] Changing the way the system works

What is the main reason behind your number ‘1’ priority?
Keeping people healthy

We want to spend at least £20 million in the next 5 years preventing people from getting ill and helping people with long lasting health problems to manage their own health care at home.

Question 3. What do you think about our plan to do this?

Why do you say this? and tell us if there are any groups we should think about first.
Community Hubs

We want to change community hospitals so they become community hubs.

Community hubs will provide health services to support people to stay well at while living at home.

Better community and home care should mean less need for hospital beds.

Question 4. What do you think about our ideas for community health care and support?

Agree  Not Sure  Disagree  Don’t know

Why do you think this? Have you any other suggestions?
Local Doctors

We want to make some changes to local doctors surgeries. We want to group local doctors together so they can provide more services.

Right now GPs are spending too much time on administration.

We could reduce the amount of work they have to do if:

- People could manage their own health better
- We noticed health problems sooner before they get bad
- Using new technology

Question 5. What do you think about these ideas for local doctors surgeries?

- Agree
- Not Sure
- Disagree
- Don’t know
Why do you think this? Have you any other suggestions?

Urgent Care

We want an urgent care service that is easy to use with doctors at the end of a phone if you need advice.

With doctors visiting you when needed or in Urgent Care Centres you should only need to go to an Emergency Department in an actual emergency.

It should be easy and quick to get to Urgent Care Centres.
Question 6. What do you think about these ideas for Urgent Care Centres?

- Agree
- Not Sure
- Disagree
- Don’t know

Why do you think this? Have you any other suggestions?
Long Lasting Health Problems

We want to change how we care for people with conditions such as diabetes, heart disease, stroke, cancer, joint problems and dementia.

We want people get the same good quality care wherever they live.

We want to reduce the number of people with mental health problems that are in hospital outside Cornwall.

Question 7. What do you think about these ideas for people with long lasting health problems?

- Agree
- Not Sure
- Disagree
- Don’t know
Why do you think this? Have you any other suggestions?

Working Together
We want health and care services to work together better.

They should:

- Share their skills
- Pass on information
- Make better use of buildings
Question 7. What do you think about these ideas for changing the way services work together?

- [ ] Agree
- [ ] Not Sure
- [ ] Disagree
- [ ] Don’t know

Why do you think this? Have you any other suggestions?
About You

Please will you give us a bit more information about yourself.

What is your postcode?

What is your age?

☐ Under 11 ☐ 11 – 18
☐ 19 – 35 ☐ 36 – 50
☐ 51 – 65 ☐ 66 – 80
☐ Over 80

Do you have a long lasting health problem?

☐ Yes ☐ No
☐ Don’t Know

Do you have a written care plan?

☐ Yes ☐ No
☐ Don’t Know
Are you a carer?

☐ Yes  ☐ No

Are you a health and care professional or a support worker?

☐ Yes  ☐ No

Thank You

Thank you for telling us what you think.

We will take your views into account when we make the final decisions.

Please get your answers to us by Friday 20 January 2017.