



Share your views about your kerbside recycling collection

Cornwall Council is asking for information to help inform and shape Cornwall's future kerbside recycling and waste collection. What people tell us, in our questionnaire, will help us to understand the impact on residents of proposed changes to the waste and recycling contract in 2020.

Cornwall Council Cabinet Members met in November to discuss recommendations for a new recycling and waste collection which will commence in April 2020. The Cabinet supported a model used extensively in Welsh authorities and English authorities which would mean a weekly collection of recycling and food waste and a fortnightly collection of waste that cannot be recycled.

Evidence shows that by making recycling collections more frequent, increasing the range of materials that are recycled, and introducing food waste collections on a weekly basis, we will be able to help Cornwall increase recycling from 35.7.% to reach the national target of 50% by 2020.

Please take the time to complete the following survey to help shape the service we provide in the future, and inform how we can help you recycle more for Cornwall.

1. Recycling activity

1.1 How important is it to you that Cornwall's environment is protected?

- Very important
- Quite important
- Not very important
- Not important at all
- Don't know

1.2 (a) To what extent do you consider the recycling of household rubbish to be an important activity?

- Very important
- Quite important
- Not very important
- Not at all important
- Unsure

1.2 (b) To what extent do you consider the recycling of household rubbish to be convenient?

- Very convenient
- Fairly convenient
- Not very convenient
- Not at all convenient
- Don't know

1.3 Which of the following statements best describes how you currently recycle at home?

- I recycle all I can even if it requires extra effort
- I recycle but only if it doesn't require too much extra effort
- I recycle when I remember
- I recycle one or two materials
- I do not recycle (if not, why not?)

1.4 What materials do you regularly recycle?

- Paper
- Cardboard
- Tin foil and trays
- Drink cartons
- Metal drink and food cans
- Plastic containers
- Aerosols
- Glass
- Food waste / composting
- Clothing
- Don't know
- Other _____

1.5 What factors encourage you to engage in recycling activity? Please select up to three.

- Good for environment / saves resources
- Good for future generation / children
- It's the right thing to do
- Reduces pollution
- Reduces amount of rubbish disposal (landfill / incineration)
- Good for the economy
- Saves space in my waste bin / in my home
- Feel guilty if don't / better if I do
- Because it's easy / no extra effort
- None of the above
- Unsure
- Other _____

1.6 What strategies would encourage you to undertake more recycling activity in the future

- A better local collection service
- More frequent collections
- Collection of a wider range of materials
- Better / more information about the service
- Better / new recycling facilities at household waste and recycling centre (tip)
- Incentive to recycle (e.g. money off council tax)
- More information about what happens to recycled materials
- Better / more information about the benefits of recycling
- Help with recycling
- Re-assurance that materials are actually being recycled
- Reminders about my recycling dates
- Information about composting
- Information about my local household waste and recycling centre
- Nothing
- Unsure
- Other _____

Of those who undertake no recycling at all:

1.7 What are the main reasons why you don't recycle

- Not aware of collection from my house in my area
- Doesn't have enough time/ too much hassle
- It's not convenient enough to recycle
- Recycling box/bag has been stolen/lost/destroyed
- Not interested/cannot be bothered
- Doesn't have enough storage space
- Local recycling collection service is poor
- Did not opt to have a recycling bin/bag
- Don't produce enough recyclable material
- Don't know what/ how to recycle
- Mobility problems /Not fit/ well enough to manage
- My box is never emptied/ recyclables are never taken when I put them out
- Used to recycle, but have lost faith that items are truly recycled
- No benefit to me
- Unsure
- Other _____

2. Food Waste

Food waste makes up around one third of household waste. If food waste is collected separately from homes and businesses, it can be composted, which is better for the climate. Even better, it can be treated with 'anaerobic digestion', which generates 100% renewable energy.

2.1 Thinking about food waste in your household, overall how much food would you say you throw away in general?

- Quite a lot
- A reasonable amount
- Some
- A small amount
- Hardly any
- None

2.2 To the best of your memory, which of the following foods, if any, did you throw away in the last month?

- Bread
- Ready meals
- Raw beef, lamb or pork
- Cooked beef, lamb or pork
- Raw chicken
- Other bakery products
- Cooked chicken
- Other dairy products
- Cheese
- Eggs
- Milk
- Leftover cooked meals
- I didn't throw away any food
- Vegetables
- Fruit
- Don't know

2.3 75% of other local authorities and moving to a weekly recycling and food waste collection and a fortnightly collection of all other waste which cannot be recycled. A potentially new contract would mean food waste collected weekly, as it is now. The only change is that you would have to separate your food waste from your general rubbish. What would be your biggest concern about making this change? Please select up to three reasons.

- I would need more information about how to use the collection
- I don't produce enough food waste to bother
- It would be too messy/smelly
- I would need a bin or caddy
- Storage of nappy waste
- It would attract flies/foxes/vermin
- I'm too busy
- It's easier to put it in the general rubbish
- I feel I already do my bit
- It's more important to recycle other things
- Food just rots down/ biodegrades so no need to recycle it
- I don't know why it is important to recycle food waste

3. Information about recycling

3.1 How would you prefer to receive more information about recycling?

- Email
- Letter
- Brochure/ leaflet
- Council newspaper
- Cornwall Council website
- Via local newspaper/ radio/ TV
- Advertisement
- SMS
- Other _____

3.2 Would you consider being a volunteer recycling champion for the Council in your area in the future?

- Yes
- No

3.3 Would you like to receive more information on recycling tips?

- Yes
- No

3.4 We will be introducing an e-newsletter with useful information about the Council including recycling. To receive a copy of this, please provide your email address. We will not share or provide this to anyone else.

4. About you and your household

4.1 What type of property do you live in?

- Bungalow or detached house
- Flat or maisonette
- Semi detached house / terraced house

4.2. Where do you leave your rubbish and recycling to be collected?

- At the front of your property
- At the end of your driveway
- In a shared area
- At the end of a private road
- Other (please specify)

4.3 What structure best describes your household?

- Couple family no children
- Couple family with dependent children
- Lone parent family with dependent children
- All pensioner household
- All student household
- One person household (non-pensioner)
- Other _____

4.4 How many children under 3 live in your house?

- None
- One
- Two
- Three or more

4.5 What is your gender?

- Male
- Female
- Other

4.6 What age band are you in?

- 18 – 24
- 25 – 34
- 35 – 44
- 45 – 54
- 55 – 64
- 65 – 74
- 75 – 84
- 85 plus

4.7 What is your postcode?

5. About you

The data you are providing is being collected by Cornwall Council as data controller in accordance with the data protection principles contained within the Data Protection Act 1998. The information you provide will be treated as confidential, will not be shared with third parties and will only be used for the purposes of the help us shape the service for waste and recycling we provide in the future.

All personal information held by Cornwall Council is held safely in a secure environment. You are under no obligation to provide the information, requested in the following questions, but it would help us if you do.

How do you describe your ethnic origin? (Please read carefully before selecting the ethnic group that you feel most closely reflects your background).

- White (e.g. British, Scottish)
- Mixed (e.g. White and Asian)
- Asian or Asian British
- Black or Black British
- Cornish
- Other Ethnic Group

Do you consider yourself to have a disability?

- Yes
- No

Is there anything we can do or put in place which would make it easier for us to offer you an equal service? (For example documents in large print, hearing loop etc).

Do you need someone to help you understand information? (For example someone to read documents with you or an interpreter).

It would help the Council to know of any barriers you have faced when dealing with us.

Thank you taking part in our survey. We will be collating the results in January 2018 and providing feedback to Cabinet to help them make an informed decision at the Cabinet meeting on 7 February 2018.

[SUBMIT SURVEY](#)